GeoVision inc
The Vision of Security

GV-FR Panel

User's Manual

- **GV-FR Panel V1**
- **GV-FR Panel V2**
- **GV-FR Panel V2-QR**

Before attempting to connect or operate this product, please read these instructions carefully and save this manual for future use.

FRPANELV2V110-UM-A

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Scan the following QR codes for product warranty and technical support policy:

[Warranty]

[Technical Support Policy]

Contents

Regulatory Notices

FCC Notice

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

Class A

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.

CE Notice

This is a Class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

RoHS Compliance

The Restriction of Hazardous Substances (RoHS) Directive is to forbid the use of hazardous materials of production. To meet the RoHS Directive requirements, this product is made to be RoHS compliant.

WEEE Compliance

This product is subject to the Waste Electrical and Electronic Equipment (WEEE) Directive and made compliant with the WEEE requirements.

Preface

Welcome to the *GV-FR Panel User's Manual*.

This Manual is designed for the following models:

- **GV-FR Panel V1**

Model	GV-FR Panel-5	GV-FR Panel-10
Event Log	50,000	100,000

- **GV-FR Panel V2**

Model	GV-FR Panel V2	GV-FR Panel V2-QR
QR Code Reader	No	Yes

Recognition and Authentication Considerations

Face Recognition Distance:

- GV-FR Panel delivers optimal face recognition results when the faces of the targets are within 1 m (3.3 ft) of GV-FR Panel V1, and 2 m (6.6 ft) of GV-FR Panel V2.

Lighting Conditions:

- GV-FR Panel is designed for indoor use only. Avoid exposing it to direct sunlight as it may affect its face recognition performance.

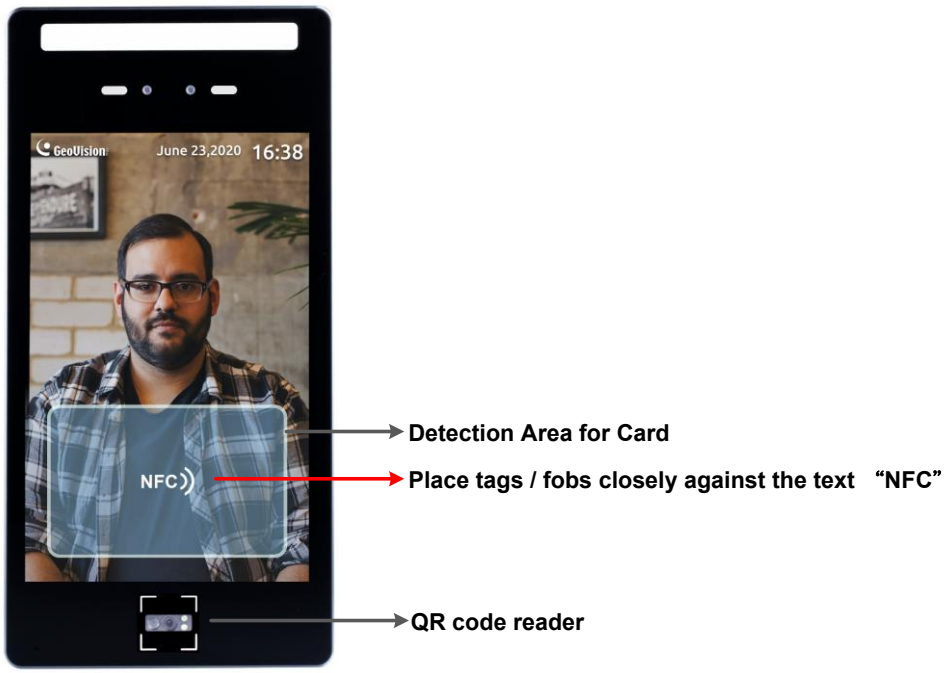
Face Recognition Limitations:

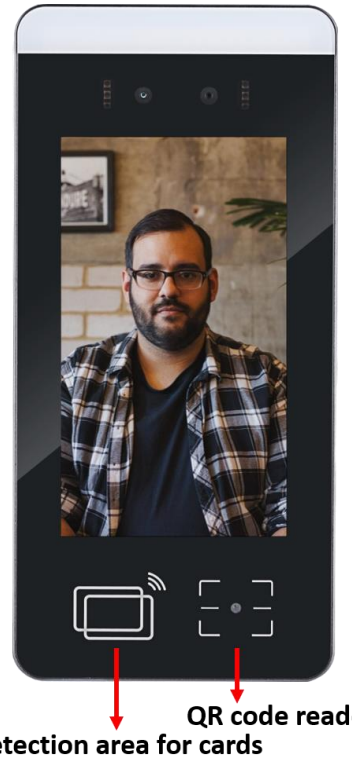
- GV-FR Panel may not be able to recognize faces wearing any type of sunglasses.

Detection Area of Cards, Tags / Fobs, QR Codes:

- When swiping **cards**, place them **closely** against the touch screen for optimal detection effect.
- Only available for GV-FR Panel V1. When swiping **tags / fobs**, place them **closely** against the text “NFC” on the touch screen for optimal detection effect.
- When scanning **QR codes**, keep a distance of 10-15 cm (4-6 in) from the reader for effective scanning.

GV-FR Panel V1:



GV-FR Panel V2:	GV-FR Panel V2-QR:
	

Important Notices for V1

1. GV-FR Panel V1 will automatically load default when downgraded to an older version.
2. After upgrading to V1.20, make sure to set the network setting to DHCP and connect the panel to Internet for license authentication.
3. After upgrading to version V1.20, a loading screen displaying “Data migration” will appear and face recognition will remain non-functional until the system completes upgrading.

Note for Wiegand Connection

When connecting via Wiegand, the Ground (GND) wire must be connected alongside the Wiegand Data wires.

Note for integrating with GV-ASManager

When integrating with the GV-ASManager software, you have two options to gain access via **GV-FR Panel V2**. One is **face recognition**, which requires enrolling faces in GV-ASManager. The other is to use **access cards** issued by GV-ASManager, allowing entry by swiping the card on the panel.

- **Face recognition**: Follow sections 4.1 and 4.2 to enroll and upload faces to GV-FR Panel V2.

- **Access cards**: In the scenario where the **access card is issued by GV-ASManager but not registered on the panel**, swiping the card will unlock the door, but *the GV-FR Panel V2 will not display any messages*. The card number will be displayed in GV-ASManager.
  The method requires that the panel’s Auth Mode to be set to **Card or Face Mode**.

For detailed actions of GV-FR Panel V2 and GV-ASManager under different scenarios when a face or a card is presented, see *Appendix 3 Access Method Scenarios*.

Chapter 1 Introduction

GV-FR Panel V1

GV-FR Panel V1 is a face-recognition-based access reader, with an 8" LCD touchscreen that displays 800 x 1280 HD images. When connected to GeoVision access control systems, GV-FR Panel V1 can grant or deny access based on a variety of credentials including face recognition, access cards and card + face double authentication. Additionally, GV-FR Panel V1 can read QR codes from GV-ASManager's Visitor Management System (GV-VMWeb) as well as the EU Digital COVID Certificate.

GV-FR Panel V1, with cutting-edge face recognition ability, can be integrated into any third-party Wiegand access control system. It combines AI video analytics with access control to provide a new level of convenience and security.

Models

Model	GV-FR Panel-5	GV-FR Panel-10
Event Log	50,000	100,000

GV-FR Panel V2

GV-FR Panel V2 is a face-recognition-based access reader with a 7" LCD touchscreen that displays 600 x 1024 HD images. When connected to GeoVision access control systems, GV-FR Panel V2 can grant or deny access using a number of credentials, including face recognition, access cards, and card plus face double authentication. Additionally, GV-FR Panel V2-QR can read QR codes from the GV-ASManager Visitor Management System (GV-VMWeb). A guest can gain entrance to a regulated area by scanning the QR code displayed on their mobile phone.

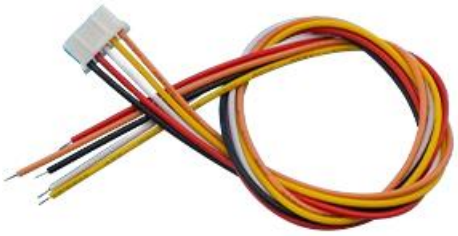
GV-FR Panel V2, with cutting-edge face recognition ability, can be integrated into any third-party Wiegand access control system. It combines AI video analytics with access control to provide a new level of convenience and security. Furthermore, its live view can be cast onto GV-VMS, to build a more comprehensive surveillance management environment.

Models

GV-FR Panel V2	
GV-FR Panel V2 with Pillar Stand	with Pillar Stand
GV-FR Panel V2-QR	with QR Code Reader
GV-FR Panel V2-QR with Pillar Stand	with QR Code Reader and Pillar Stand

1.1 Packing List

1.1.1 GV-FR Panel V1

1. GV-FR Panel V1 	2. Wall Mount Bracket Kit  For GV-Mount800 For GV-Mount801
3. Wiegand cable 	4. USB Host PH2.0-4P cable 
5. RJ-45 cable 	6. USB OTG PH2.0-4P cable 
7. Power cable 	

1.1.2 GV-FR Panel V2

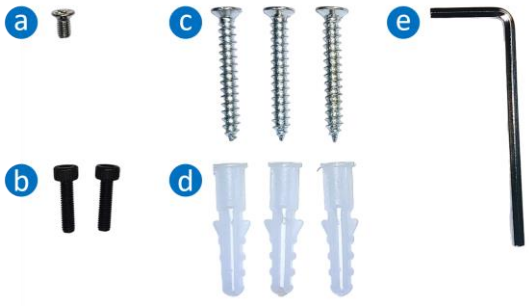
1. GV-FR Panel V2 or GV-FR Panel V2-QR

GV-FR Panel V2 (includes the data cable attached to the rear panel)	GV-FR Panel V2-QR (includes the data cable attached to the rear panel)
	

2. Wall Mount Bracket Kit

3. Power Adapter DC 12V 3A

4. Screw Kit



(a) Short Screw (5 mm / 0.20 in) x 1
(b) Socket Screw (10 mm / 0.39 in) x 2
(c) Long Screw (29 mm / 1.14 in) x 3
(d) Plastic Anchor (29 mm / 1.14 in) x 3
(e) Allen Wrench x 1

1.2 Firmware and Software Compatibility

GV-FR Panel is compatible with the following firmware and software versions:

1.2.1 GV-FR Panel V1

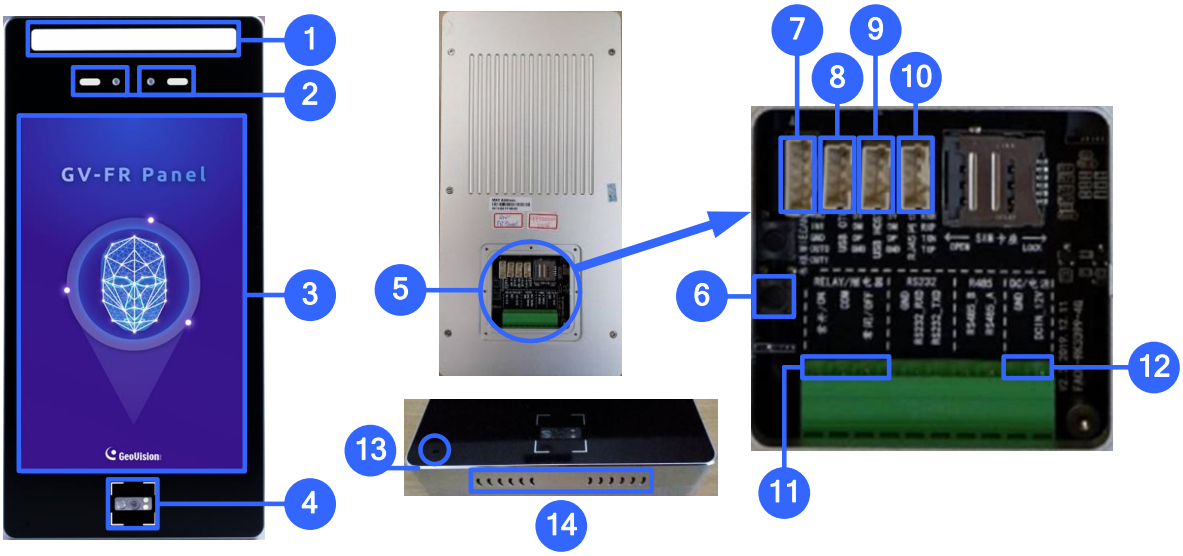
Supported Product / Application		Version
Controller	GV-AS210 / 2110 / 2120	V2.31 or later
	GV-AS410 / 4110 / 4111	
	GV-AS810 / 8110 / 8111	
	GV-AS1520	V2.06 or later
	GV-AS1620	V1.03 or later
	GV-CS1320	V3.05 or later
	GV-EV48	V2.31 or later
GV-FWC access data converter		V1.02 or later
GV-ASManager access control software		V5.3.1 or later
GV-VMS		V17.4.8 / V18.3.5 or later
GV-Edge Recording Manager (Windows)		V2.2.0 or later
Face Enrollment		GV-ASManager (software) V5.3.1 or later, GV-Face Manager (utility) V1.3.0 or later GV-Face (mobile app) V2.1.0 or later
Firmware Upgrade		GV-IP Device Utility V8.9.3 or later

1.2.2 GV-FR Panel V2

Supported Product / Application		Version
Controller	GV-AS210 / 2110 / 2120	V2.60 or later
	GV-AS410 / 4110 / 4111	
	GV-AS810 / 8110 / 8111	
	GV-AS1620	V1.13 or later
	GV-CS1320	V3.13 or later
	GV-EV48	V2.31 or later
GV-FWC access data converter		V1.02 or later
GV-ASManager access control software		V6.1.0 or later
GV-VMS		V17.4.8 / V18.3.5 or later
GV-Edge Recording Manager (Windows)		V2.3.0 or later
Face Enrollment		GV-ASManager (software) V6.1.0 or later, GV-Face Manager (utility) V1.3.0 or later, GV-Face (mobile app) ● for Android V2.2.0 or later ● for iOS V2.2.1 or later
Firmware Upgrade		GV-IP Device Utility V9.0.2 or later

1.3 Overview

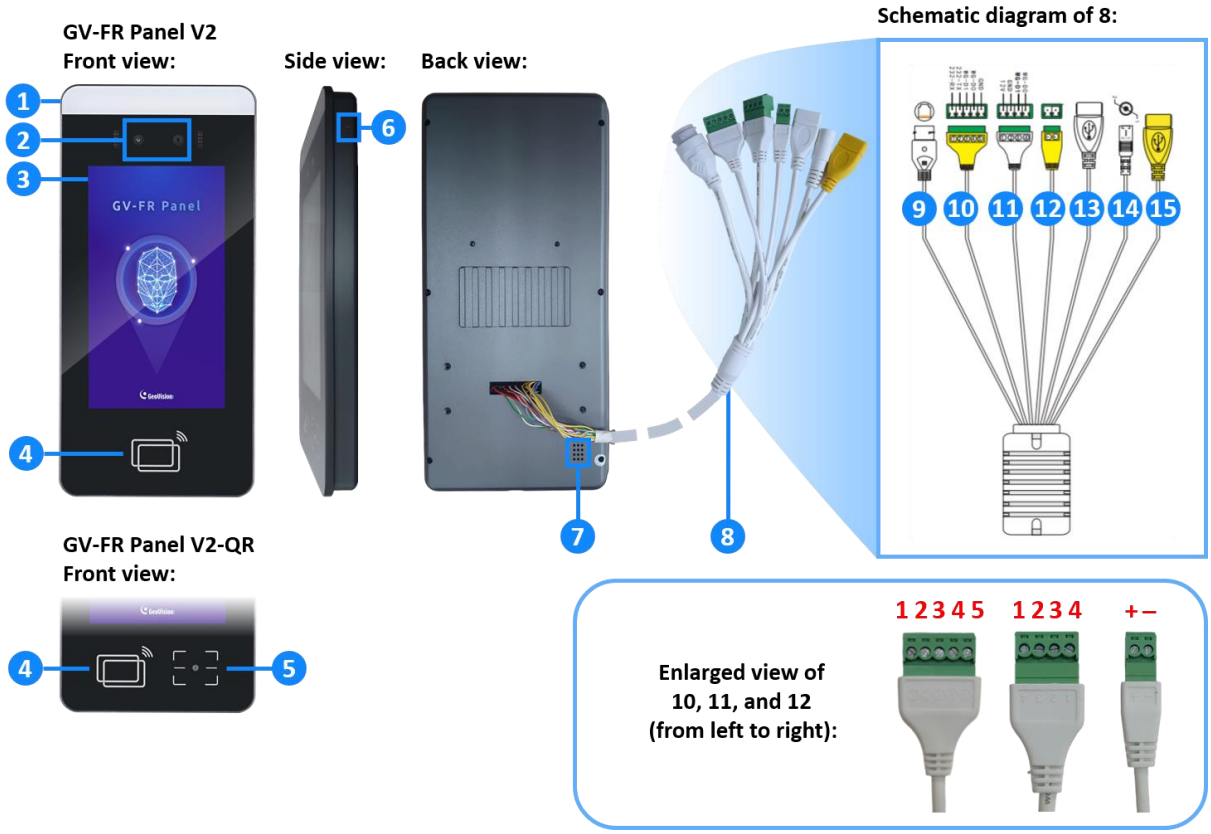
1.3.1 GV-FR Panel V1



No.	Name	Function
1	LED Light	• White LED: Turns on LED lighting when its radar sensor detects motion. • Green LED: Turns on when recognizing registered faces. • Red LED: Turns on when detecting unknown faces.
2	Built-in Cameras	Captures real-time live images at the front of the panel.
3	Touchscreen Panel	Displays the live images captured by the built-in cameras and accesses its local settings.
4	QR Code Reader	Reads QR codes used for access control. (The QR code LED turns on when detecting motion around.)
5	Rear Panel	Contains all the ports of the GV-FR Panel V1. (See No. 6 – 10.)
6	Reset Button	Restarts the GV-FR Panel V1.
7	Wiegand Port	Connects to 3rd-party controllers. (See *Chapter 7 Third-Party Controller Integration*.)
8	USB OTG PH2.0-4P Port	Connects to a PC for data backup and/or firmware upgrade via the supplied USB OTG PH2.0-4P cable. (Currently not functional.)
9	USB Host PH2.0-4P Port	Connects to a USB keyboard or mouse via the supplied USB Host PH2.0-4P cable.
10	RJ-45 Port	Connects to the network via the supplied RJ-45 cable.

11	Relay Output	Contains the following 3 relay pins: NO, COM, and NC.
12	2-Pin Power connector	Connects to power via the supplied 2-pin power cable and an optional power adapter.
13	Microphone	Receives audio. (Enabled by default.)
14	Speaker	Sounds when typing the settings on the touchscreen, swiping a card, and scanning the QR code.
Note: The SIM card slot and RS-485 and RS-232 ports are not functional.		

1.3.2 GV-FR Panel V2



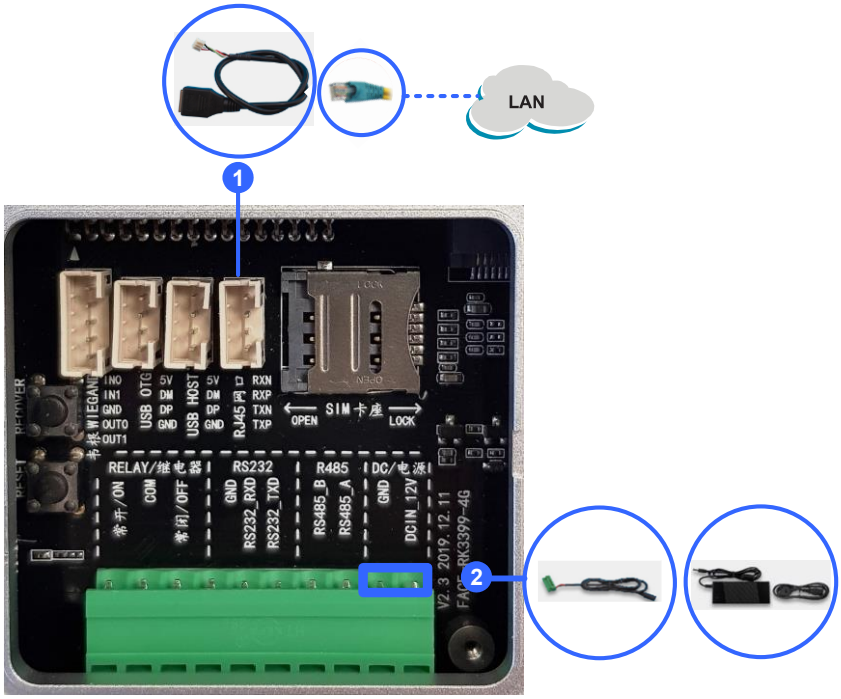
No.	Name	Function
1	LED Light	• Green LED: Turns on when recognizing registered faces. • Red LED: Turns on when detecting unknown faces.
2	Built-in Cameras	Captures real-time live images at the front of the panel.
3	Touchscreen Panel	Displays the live images captured by the built-in cameras and accesses its local settings.
4	Card Reader	Reads ID cards or tags.
5	QR Code Reader	Reads QR codes used for access control.
6	Microphone	Receives audio.
7	Speaker	Sounds when playing the audio clip “Please wear a face mask,” when users type the settings on the touchscreen, swipe a card, scan the QR code, and when customer support gives instructions remotely.
8	Data Cable	Contains all the ports of GV-FR Panel V2. (See No. 9 – 15.)
9	RJ-45 Port	Connects to the network using a user-supplied Ethernet cable. (See *1.4 Connecting GV-FR Panel*.)

10	Wiegand Output	Connects to 3rd-party controllers. (See *Chapter 7 Third-Party Controller Integration*.) Contains the following 5 pins: 1. 232-RX (Not functional.) 2. 232-TX (Not functional.) 3. Wiegand Output Data 0 4. Wiegand Output Data 1 5. GND **Note:** The Wiegand Output pins (Data 0 and Data 1) and the GND pin must be connected when integrating with a third-party controller.
11	Wiegand Input	Contains the following 4 pins: 1. 12V (Not functional.) 2. GND (Not functional.) 3. Wiegand Input Data 1 (Not functional.) 4. Wiegand Input Data 0 (Not functional.)
12	Relay Output	Contains the following 2 relay pins: COM (+) and NO (-).
13	USB Host PH2.0-4P Port	Connects to a USB keyboard or mouse.
14	Power Input	Connects to power using the supplied power adapter. (See *1.4 Connecting GV-FR Panel*.)
15	USB OTG PH2.0-4P Port	Not functional.

1.4 Connecting GV-FR Panel

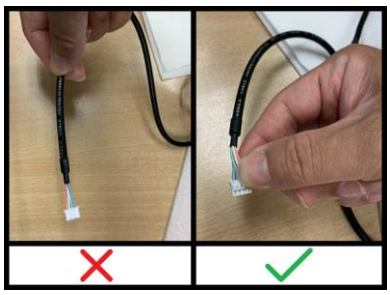
1.4.1 GV-FR Panel V1

To connect GV-FR Panel V1, follow the steps below.



1. Connect the GV-FR Panel V1 to the network using the supplied RJ-45 cable with a user-supplied Ethernet cable.
2. Connect the GV-FR Panel V1 to power using the supplied 2-pin power cable and an optional power adapter.

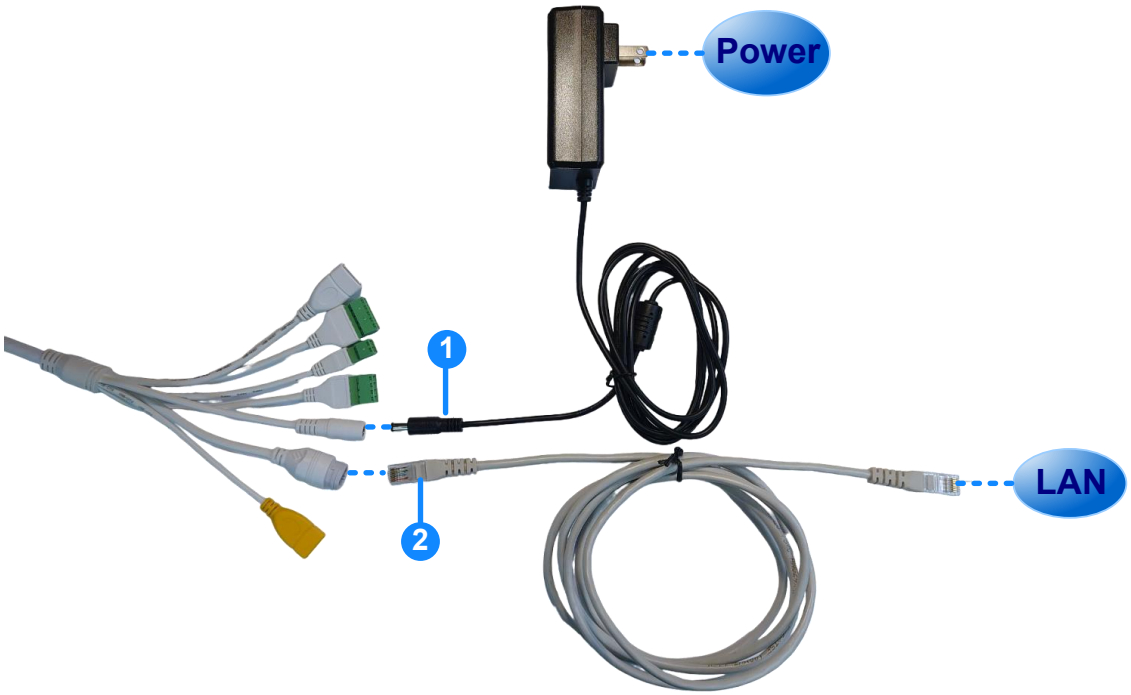
Note: When unplugging a connected cable (No. 3 / 4 / 5 / 6 / 7, *1.2 Packing List*) from GV-FR Panel V1 for any reason, grip firmly onto the terminal block and pull out slowly. Do not pull the cable by the cord.



Upon first-time starting GV-FR Panel V1, users are prompted to set the login password for its Administrator account. After the password is set, the live view of the GV-FR Panel V1's built-in camera appears. For details, see *Chapter 2 Getting Started*.

1.4.2 GV-FR Panel V2

To connect GV-FR Panel V2, follow the steps below.



1. To connect GV-FR Panel V2 to power, connect from the power input of the data cable to power using the supplied power adapter.
2. To connect GV-FR Panel V2 to the network, connect from the RJ-45 port of the data cable to the network using a user-supplied Ethernet cable.

See *1.3 Overview* for details on the data cable.

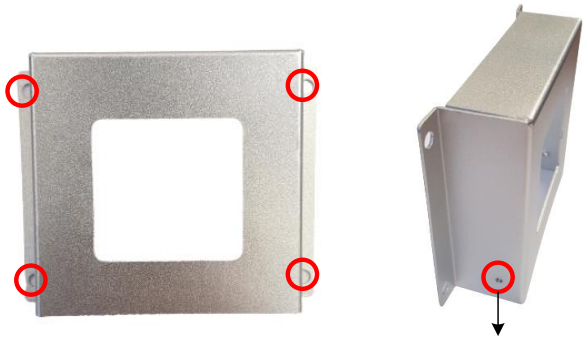
Upon first-time starting GV-FR Panel V2, users are prompted to set the login password for its Administrator account. After the password is set, the live view of the GV-FR Panel V2's built-in camera appears. For details, see *Chapter 2 Getting Started*.

1.5 Standard Installation

1.5.1 GV-FR Panel V1

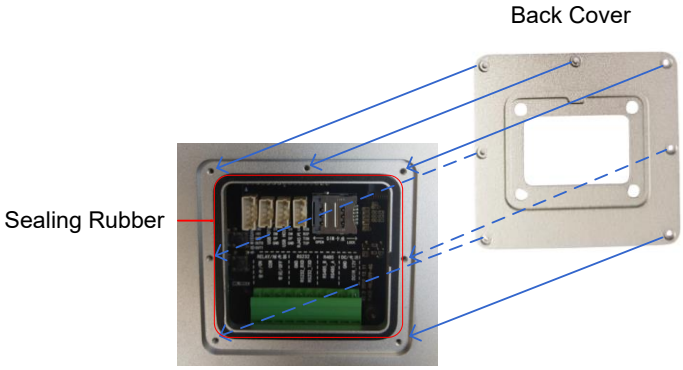
For installing GV-FR Panel V1 on a wall, follow the steps below.

1. Place the mounting bracket on the wall and mark the locations of the 4 screw positions as illustrated below.



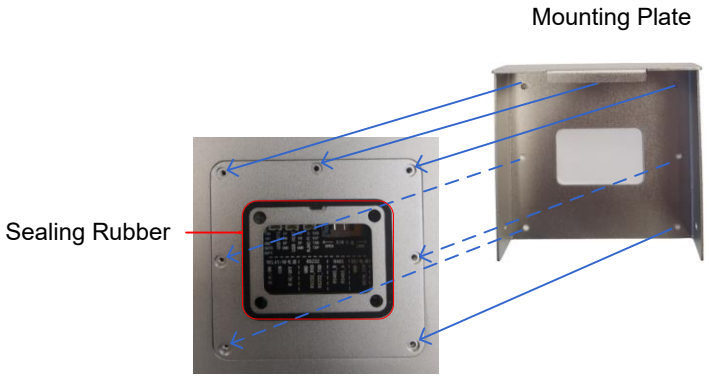
Facing the side to the ground

2. At each of the 4 screw positions marked on the wall, drill a hole slightly smaller than the plastic screw anchors provided.
3. Insert the 4 plastic screw anchors into the holes drilled and secure the mounting bracket onto the wall with the screws provided.
4. Secure the large sealing rubber and the back cover onto the back of the GV-FR Panel V1 with the screws provided.

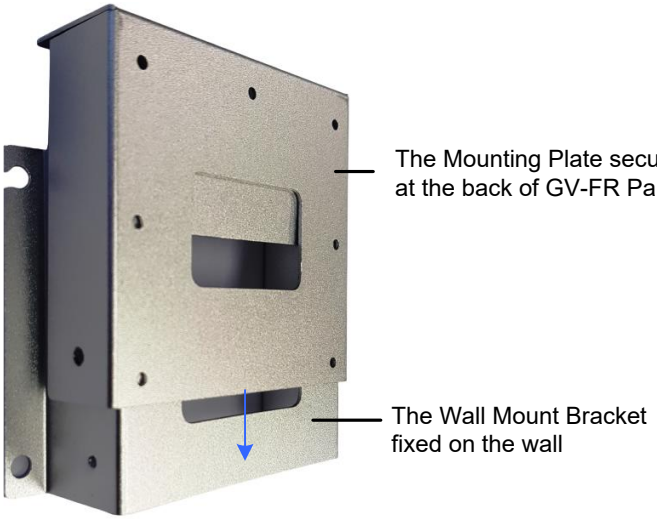


Note: Thread the necessary cables through the back cover and connect them to the panel before securing the cover.

5. Secure the small sealing rubber and the mounting plate onto the GV-FR Panel V1 with the screws provided.



6. Secure the GV-FR Panel V1 onto the wall by attaching its mounting plate onto the wall mount bracket.



7. Insert a screw onto each side of the wall mount to secure and complete the installation.

1.5.2 GV-FR Panel V2

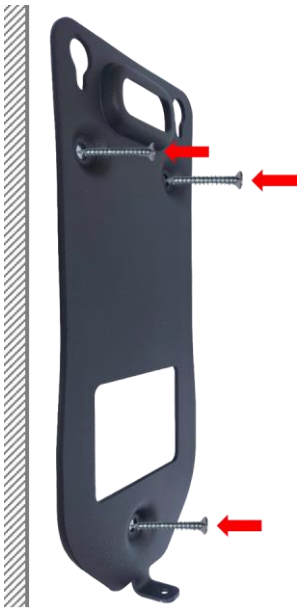
1.5.2.1 Wall Installation

To install GV-FR Panel V2 on a wall, follow the steps below.

1. Place the mounting bracket on the wall and mark the locations of the three screw positions as illustrated below.

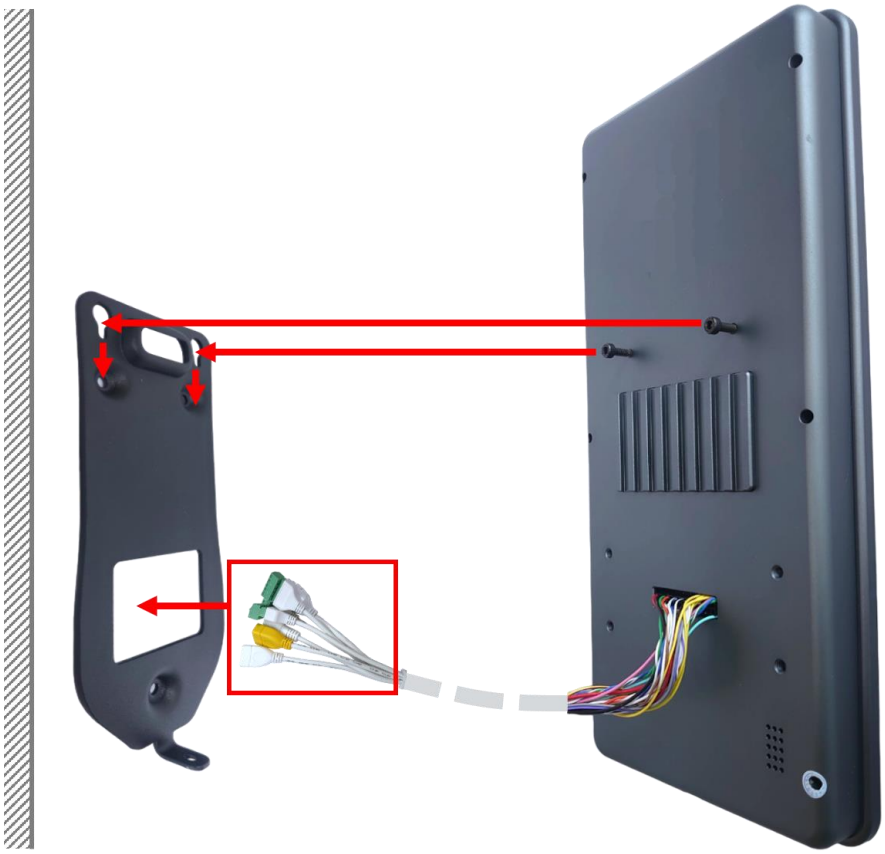
2. At each of the three screw positions marked on the wall, drill a hole using a 6 mm (0.24 in) drill bit. The depth should be 35 to 40 mm (1.38 to 1.57 in).

3. Insert three of the provided plastic anchors into the holes drilled, and then secure the mounting bracket onto the wall with three of the provided 29 mm (1.14 in) screws.



4. Secure two of the provided 10 mm (0.39 in) socket screws to the back of GV-FR Panel V2. The provided Allen wrench can be used if needed.

5. If a wall hole is drilled to conceal the cables, guide the data cable attached to GV-FR Panel V2 through the square hole in the mounting bracket and into the wall; if not, let it hang down from the panel without passing through the bracket. Align the two socket screws on the panel with the holes at the top of the bracket, allowing the panel to hang securely on the bracket.

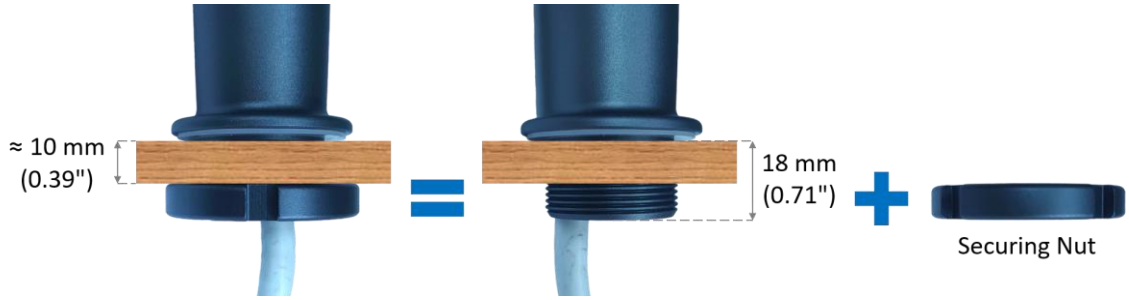


6. To complete the installation, secure the mounting bracket to GV-FR Panel V2 from the bottom using one of the provided 5 mm (0.20 in) screws.

1.5.2.2 Desktop Installation

To install GV-FR Panel V2 with Pillar Stand on a horizontal surface (such as a counter or desk), follow the steps below.

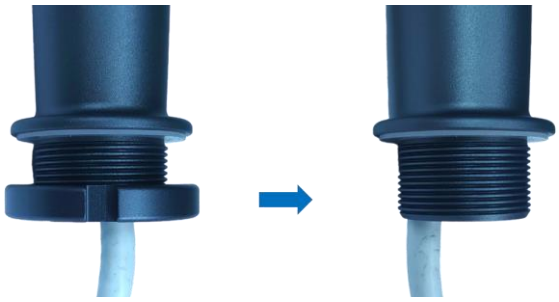
1. Select a suitable horizontal surface no thicker than approximately 10 mm (0.39 in). leaving space for the securing nut along the 18 mm (0.71 in) thread.



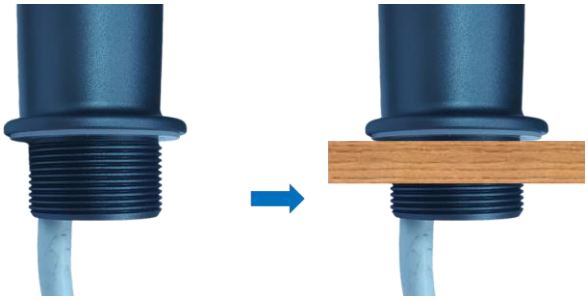
Note: The 10 mm (0.39 in) measurement is an estimate; use your discretion when selecting the surface.

2. Drill a hole in the surface to fit the pillar stand. The hole should be slightly larger than the stand's outer diameter of 33 mm (1.30 in) to allow smooth insertion.

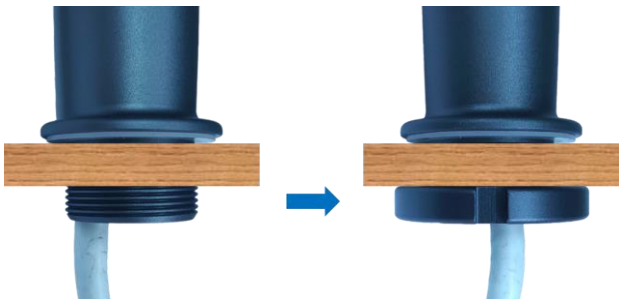
3. Detach the securing nut from the end of the pillar stand. Slide the nut along the length of the cables until it is fully removed.



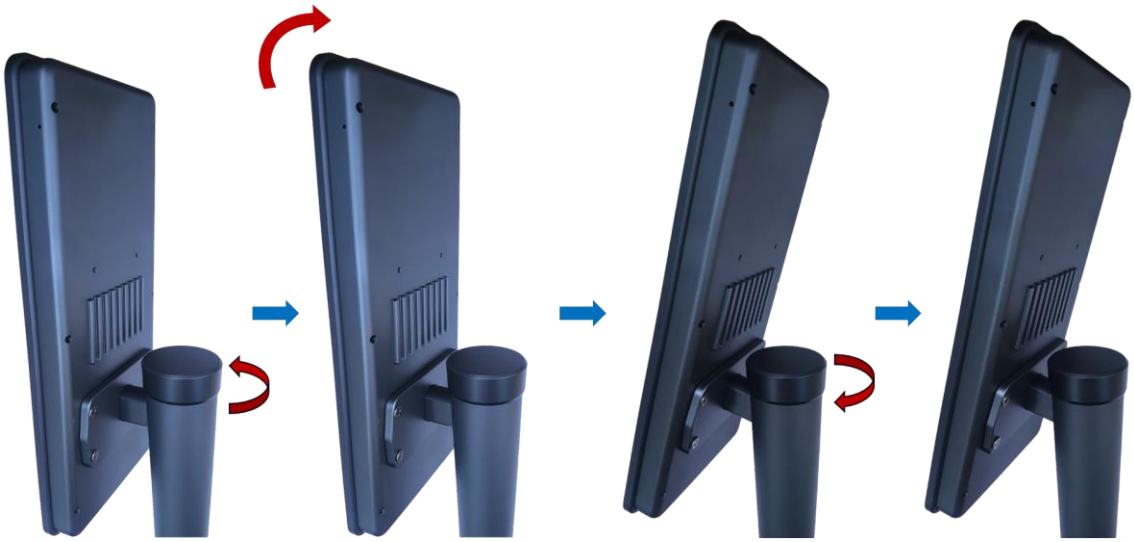
4. Route the cables through the drilled hole, and then insert the pillar stand (already attached to the back of GV-FR Panel V2) through the hole until the stand sits firmly on the surface.



5. On the opposite side of the surface, thread the cables through the securing nut, and then screw the nut onto the end of the pillar stand until the stand is securely mounted.



6. Adjust the tilt angle of GV-FR Panel V2 by loosening the cover on top of the pillar stand. Once you have adjusted the angle, re-tighten the cover to lock the tilt angle in place.

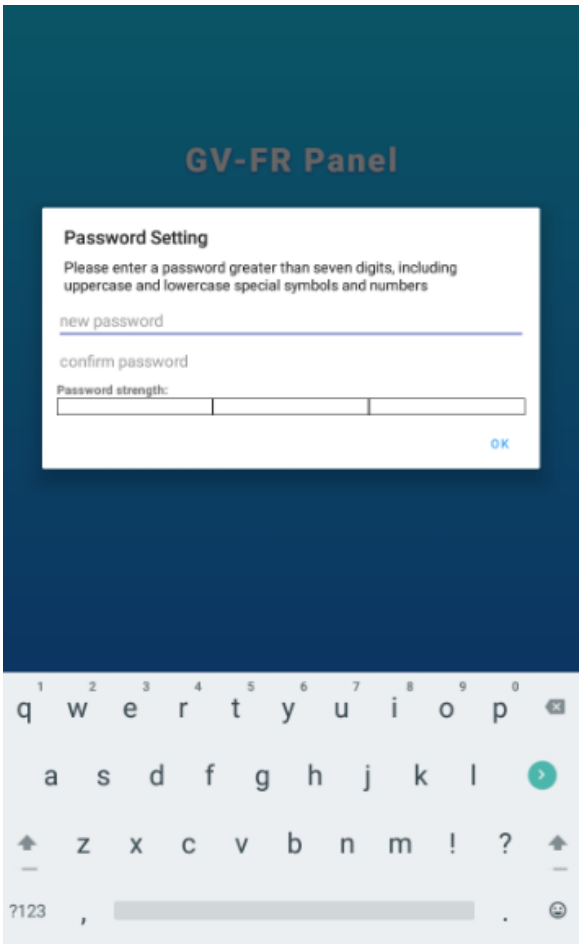
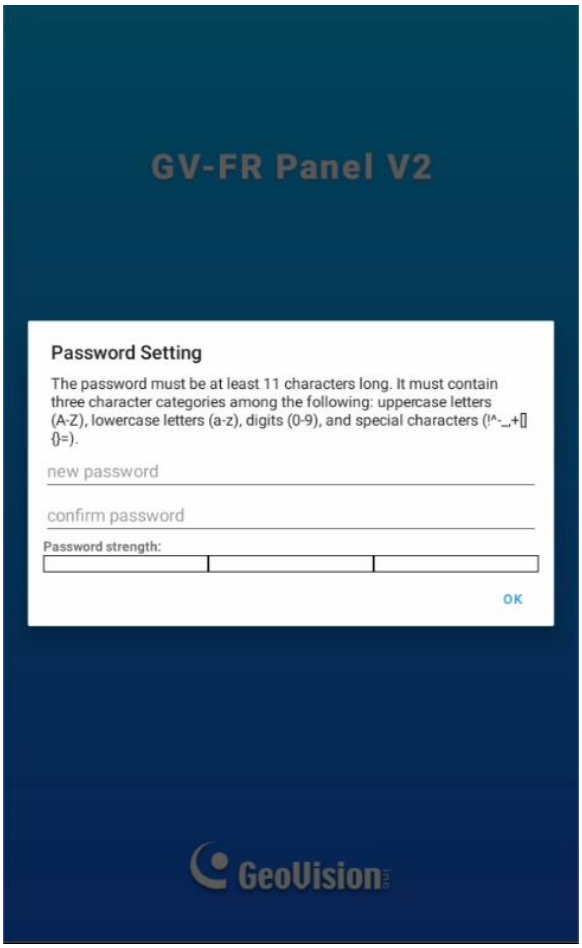


Chapter 2 Getting Started

This chapter guides first-time users in accessing the GV-FR Panel and checking the IP address of GV-FR Panel in order to access it through a Web browser, as well all describing its local settings.

2.1 Accessing GV-FR Panel

Upon first-time starting GV-FR Panel, users are prompted to set the login password for its Administrator account. After setting the password, the live view of the GV-FR Panel's built-in camera appears.

GV-FR Panel V1:	GV-FR Panel V2:
	

After faces are registered in and recognized by the GV-FR Panel, a confirmation screen will be displayed and overlaid on the live image.

There are several methods to register faces:

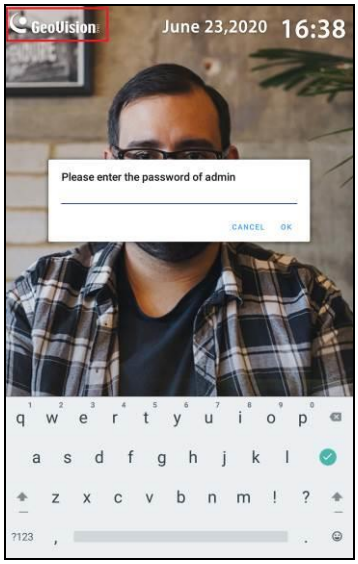
1. **From the Web interface of GV-FR Panel**. See how to find the IP address of GV-FR Panel in *2.2 Looking up the IP Address*, and then select Face Management > Face Profiles on the Web interface. See *5.2 Face Management* for more details on how to create face profiles.
2. **From the GV-ASManager access control system**. See *Chapter 4 User Management on GV-ASManager and GV-FR Panel.*
3. **Using the GV-Face Manager utility**. See 6.*3 GV-Face Manager for Face Database Management*.
4. **From the local GV-FR Panel**. See the Local Enroll Mode option, *2.3 Local Settings*.
5. **Using GV-Face mobile app**. See *Chapter 5 Registering Face IDs to GV-AI FR Server / GV-FR Panel* in *GV-Face Mobile App Installation Guide*.

2.2 Looking up the IP Address

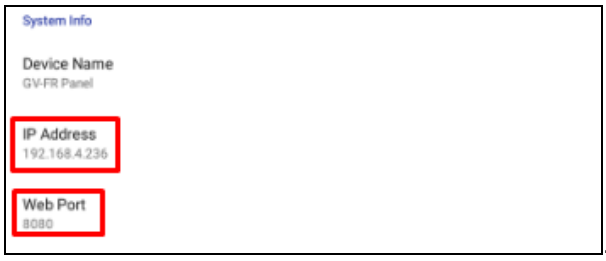
By default, GV-FR Panel is assigned an unused IP address by the DHCP server when it is connected to a network. This IP address remains unchanged unless you unplug or disconnect your reader from the network.

To check the IP address of your GV-FR Panel, follow the steps below.

1. On the main screen of GV-FR Panel, tap the **GeoVision logo** at the upper-left corner of the touchscreen to enter the settings page. You're prompted to type the password of its Administrator account.



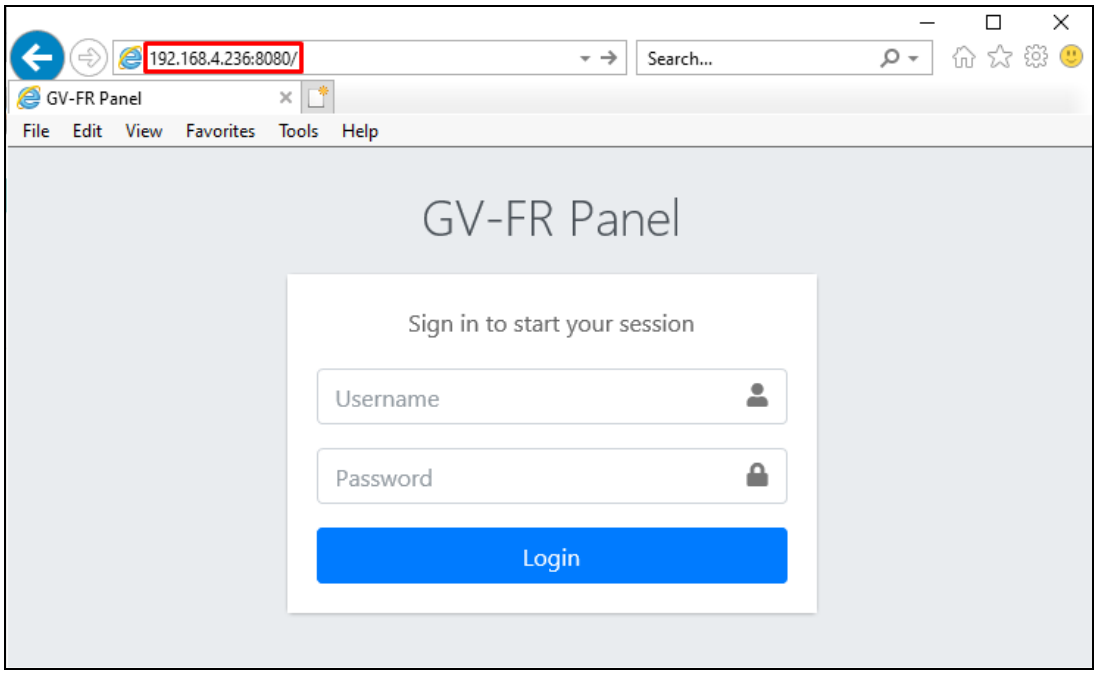
2. On the settings page, find the **IP Address** and **Web Port** of the GV-FR Panel.



Note: If the IP address appears as "0.0.0.0," this means that the network has not been established. Plug in the Ethernet cable to obtain the IP address. See *1.4 Connecting GV-FR Panel*.

---

3. On a PC, open a Web browser and type the IP address and Web port of the GV-FR Panel as exemplified below, e.g. 192.168.4.236:8080. The login page appears.



IMPORTANT: For accessing GV-FR Panel, it is required to add a colon and the port number (default port: 8080) after the IP address, e.g. http://192.168.4.236:8080.

4. Type *admin* for the username and type the Administrator password of the GV-FR Panel to log in.

For the detailed settings available on the Web interface of GV-FR Panel, see *Chapter 5 Administrator Mode*.

Note:

1. You can only change the IP address directly on GV-FR Panel. To assign a static IP address to GV-FR Panel, use the local settings on the device. See *2.3 Local Settings*.
2. You can also use GV-IP Device Utility to search for the IP address of GV-FR Panel. See *6.1 Upgrading System Firmware*.

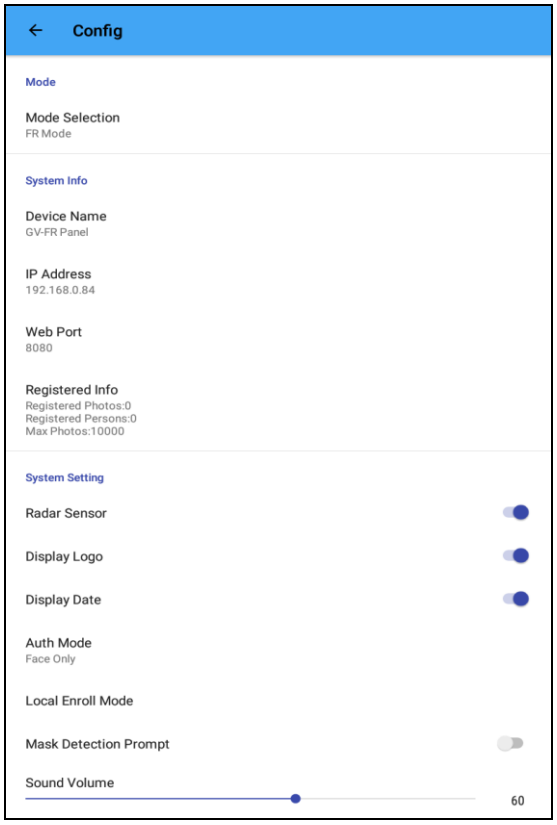
2.3 Local Settings

To access the GV-FR Panel's local settings, tap the **GeoVision logo** at the upper-left corner of the touchscreen panel, and type the login password that you've set. The following settings page appears.

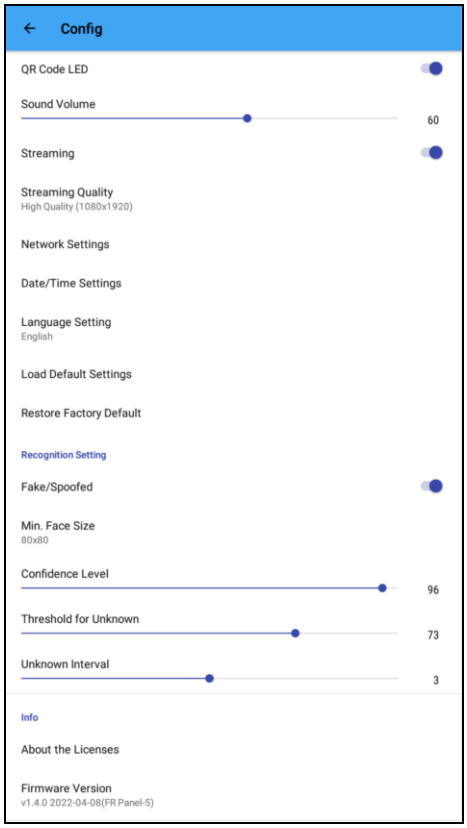
Note: If no logo is displayed at the upper-left corner of the touchscreen panel, tap the empty upper-left corner, and the password prompt will appear as usual.

GV-FR Panel V1:

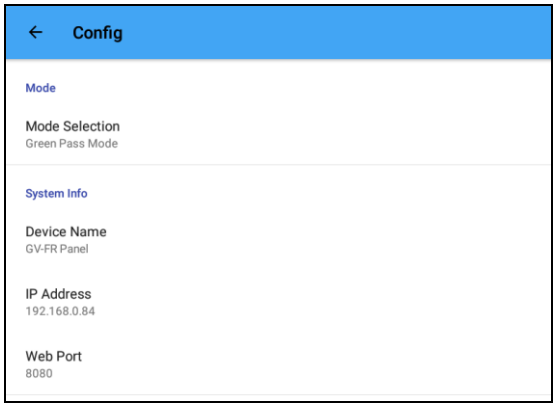
[FR Mode – Screenshot Page 1]



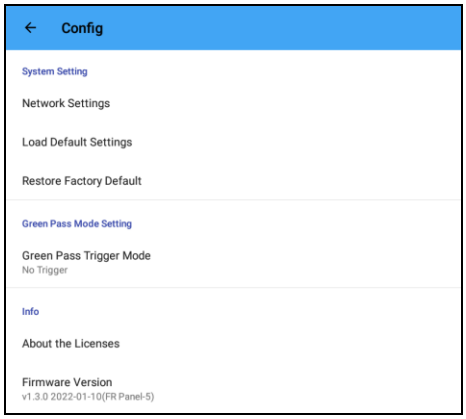
[FR Mode – Screenshot Page 2]



[Green Pass Mode – Screenshot Page 1]

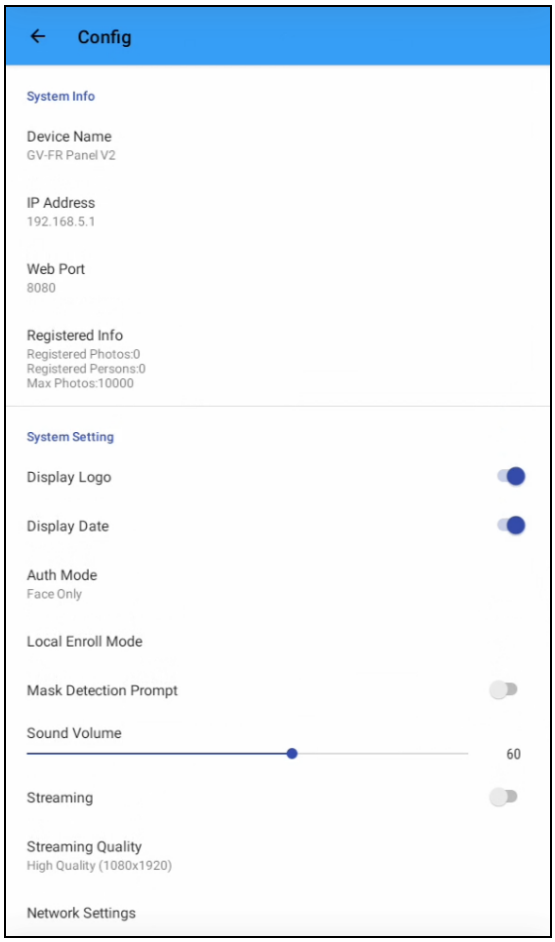


[Green Pass Mode – Screenshot Page 2]

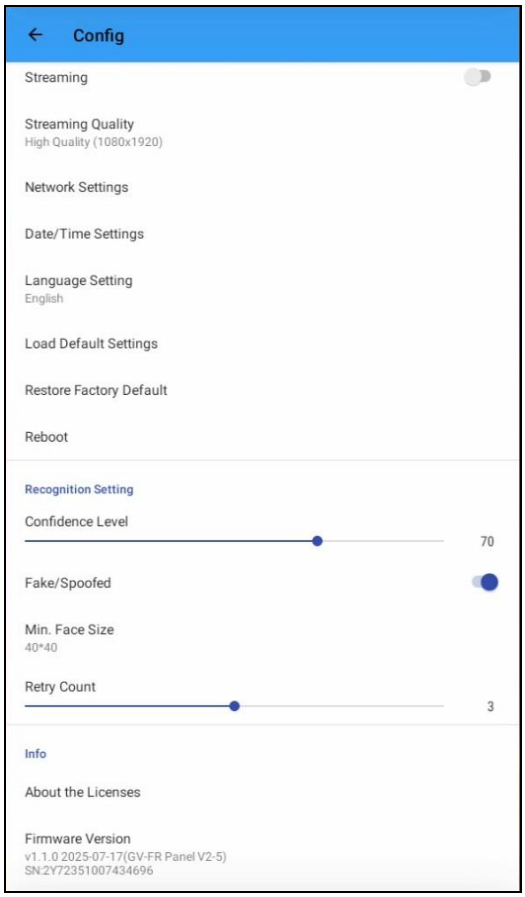


GV-FR Panel V2:

[Screenshot Page 1]



[Screenshot Page 2]



[Mode]

- **Mode Selection:** Only available for GV-FR Panel V1. Select **FR Mode** to grant access by face recognition, or **Green Pass Mode** to grant access by scanning QR codes of the EU Digital COVID Certificate.

Note: When using **Green Pass Mode** for the first time, it is required to connect GV-FR Panel to the Internet for accessing the database of the EU Digital COVID Certificate.

[System Info]

- **Device Name:** Displays the name of the device. “GV-FR Panel” and “GV-FR Panel V2” are set as the default names for GV-FR Panel V1 and GV-FR Panel V2 respectively. To change the device name from the device’s Web interface, see *5.1.1 System Settings*.
- **IP Address:** Displays the IP address of the device. To change the IP address, see **Ethernet Setting** below.
- **Web Port:** Displays the web port value of the device. The default value is 8080.
- **Registered Info:** Displays the number of users and face photos currently registered.

[System Settings]

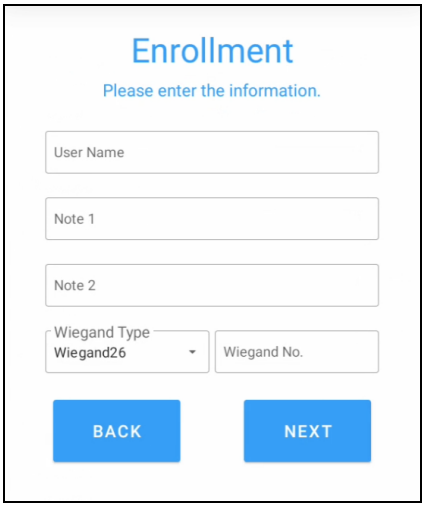
- **Radar Sensor:** Only available for GV-FR Panel V1. Enable radar sensor for detecting motion and automatically turning on the device’s white LED.
- **Display Logo:** Enabled by default. Displays the GeoVision logo or custom logo on the touchscreen panel.
- **Display Date:** Enabled by default. Displays the time and date at the upper-right corner of the touchscreen panel.
- **Auth Mode:** Select to authenticate and grant user access by *Face Only* mode, *Card or Face* mode, or *Card and Face* mode. **Face Only** mode is enabled by default.

Note: The *Card or Face* mode also supports reading the QR code of visitor access issued by GV-VMWeb. See *Chapter 12 GV-VMWeb for Visitor Management* in *GV-ASManager User’s Manual*.

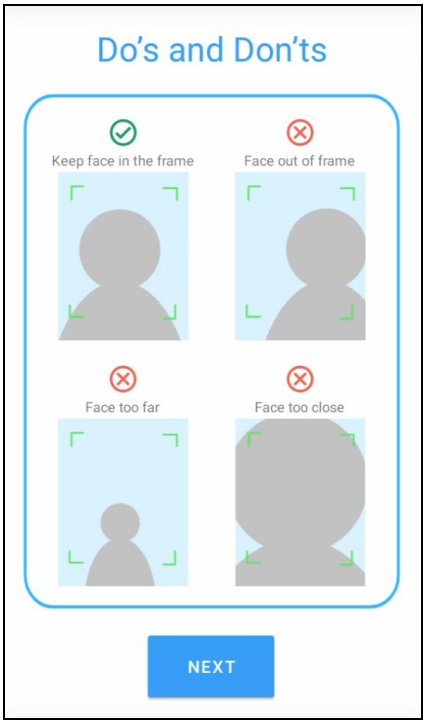
- **Display NFC Detection Area:** Only available for GV-FR Panel V1. The option is available only when *Card or Face* is selected for Auth Mode. Disable to remove the NFC detection area on the touchscreen panel.

■ **Local Enroll Mode:** Select to enroll faces directly on GV-FR Panel by following the steps below.

1. Open Local Enroll Mode and fill in the blank fields. Click **Next**.

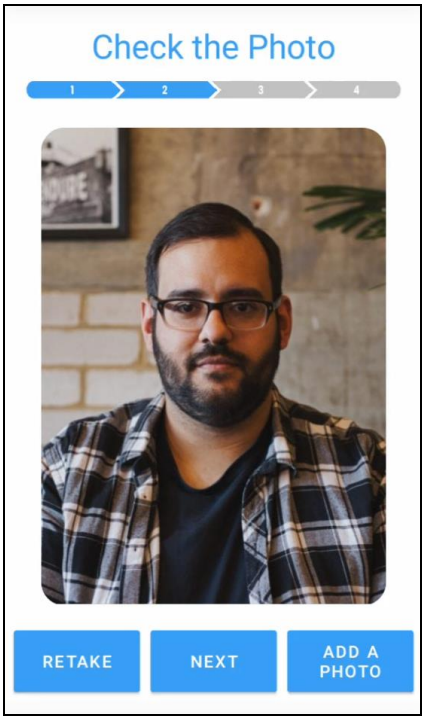


2. Take a photo following the Do's and Don't guidelines. Click **Next**.



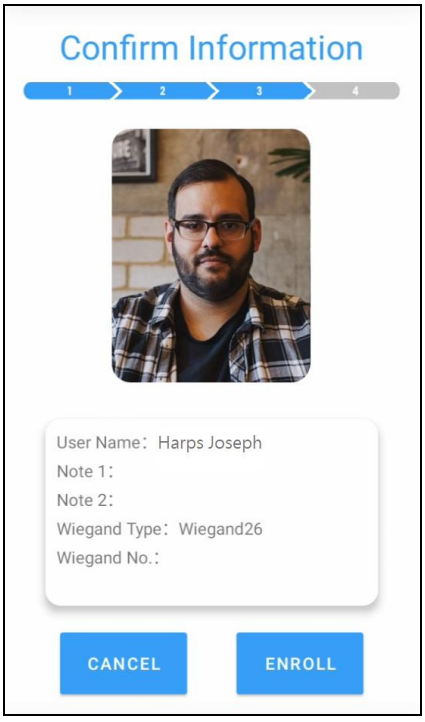
3. Check the photo. Retake or add a new photo if needed.

   Click **Next** to proceed.



4. Confirm the information.

   Click **Enroll** to complete the face enrollment.



- **Mask Detection Prompt:** Click to enable **Voice Alert for Mask** and **Display Mask Info**.
  - **Voice Alert for Mask:** The audio clip “Please wear a face mask” is played when a face without a mask is presented.
  - **Display Mask Info:** The notice “Please wear a face mask” is displayed when a face without a mask is presented.
- **QR Code LED:** Only available for GV-FR Panel V1. Enabled by default, QR Code LED turns on when detecting motion around. The option is available only when the Auth Mode is set to *Card or Face* mode.
- **Sound Volume:** Adjusts the sound volume of the device. The default value is 60.
- **Streaming**: Click to allow connection to GV-VMS.
- **Streaming Quality**: Adjusts the live streaming resolution, including *High Quality (1080x1920)*, *Medium Quality (480x720)*, and *Low Quality (480x640)*. **High Quality (1080x1920)** is selected as default.
- **Network Settings:** Enable **DHCP** or **assign a static IP address**.
- **Date/Time Settings:** Adjusts the date and time settings of the device.
  - **Automatic date & time:** Enabled by default. Uses network-provided time.
  - **Time Zone:** Select the time zone. Adjusts automatically according to network changes.
  - **Set date:** Enabled when **Automatic date & time** is disabled. Set the date manually.
  - **Set time:** Enabled when **Automatic date & time** is disabled. Set the time manually.
- **Language Setting:** Change the language of GV-FR Panel, from English as default, to Bulgarian, Chinese Simplified, Chinese Traditional, Czech, English, French, German, Indonesian, Italian, Japanese, Portuguese, Russian, Slovak, Spanish, Thai, and Ukrainian.
- **Load Default Settings:** Loads the default settings of the device.
- **Restore Factory Default:** Loads the default settings of the device while clearing all data registered.

IMPORTANT: The **Restore Factory Default** erases all your registered face profiles and event logs from GV-FR Panel.

- **Reboot:** Only available for GV-FR Panel V2. Restart the device.

[Recognition Settings]

- **Fake/Spoofed:** Disabled as default. Enable to detect if the face is presented and displayed on a digital device.

Note: In terms of anti-spoofing applications, liveness detection isn't applicable to all situations 100% of the time. For a higher level of security, the integration with GV-ASManager for double-authentication, access card + face recognition, is strongly suggested.

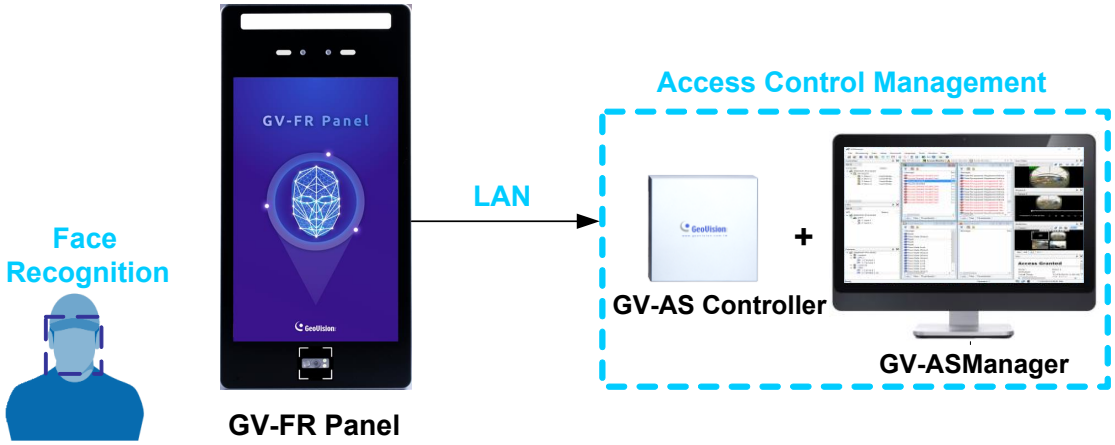
- **Min. Face Size:** Select the minimum face size in pixels for face recognition.
  The face sizes are as follows:
  GV-FR Panel V1: *80 x 80* (default), *100 x 100*, *120 x 120*, *140 x 140*, and *160 x 160*.
  GV-FR Panel V2: *40 x 40* (default), *60 x 60*, *80 x 80*, *100 x 100*, *120 x 120*, *140 x 140*, and *160 x 160*.
  Refer to the technical notice for how to set the min. face size.
- **Confidence Level:** Adjusts the confidence level for face recognition. The higher the level, the more definitive and stricter the device is toward distinguishing between similar faces. The default value is *80* for GV-FR Panel V1 and *70* for GV-FR Panel V2.
- **Threshold for Unknown:** Only available for GV-FR Panel V1. Adjusts the unknown threshold for face recognition. Face recognition events below this confidence value are recorded as unknown. The default value is 73.
- **Unknown Interval:** Only available for GV-FR Panel V1. The amount of time in seconds before face recognition can be performed again on recognition targets that have been identified as unknown.
- **Retry Count:** Only available for GV-FR Panel V2. The number of times facial recognition can be repeated on recognition targets before they are identified as unknown. The retry count ranges from 1 to 5. The default value is 3.

[Info]

- **About the Licenses**: Displays the detailed product license information.
- **Firmware Version**: Displays the firmware version of the GV-FR Panel.

Chapter 3 Access Control Integration

This chapter explains how to set up the connections among GV-FR Panel, GV-AS Controller and GV-ASManager software.



Users need to complete all the configurations in Chapter 3 to connect GV-FR Panel to GV-AS Controller and GV-ASManager software:

Integrate with GV-ASManager
Add GV-AS Controller and GV-FR Panel to GV-ASManager

3.1.1 Adding GV-AS Controller

3.1.2 Setting GV-FR Panel to be a Door

↓

User Management on GV-ASManager and GV-FR Panel

Once the three -- GV-FR Panel, GV-ASController and GV-ASManager -- are connected, enroll user faces on GV-ASManager. See *Chapter 4*.

Note: Make sure your GV-AS Controller and GV-ASManager support connecting to GV-FR Panel via network. See *Firmware and Software Compatibility* at the beginning of the manual.

3.1 Setting up GV-ASManager

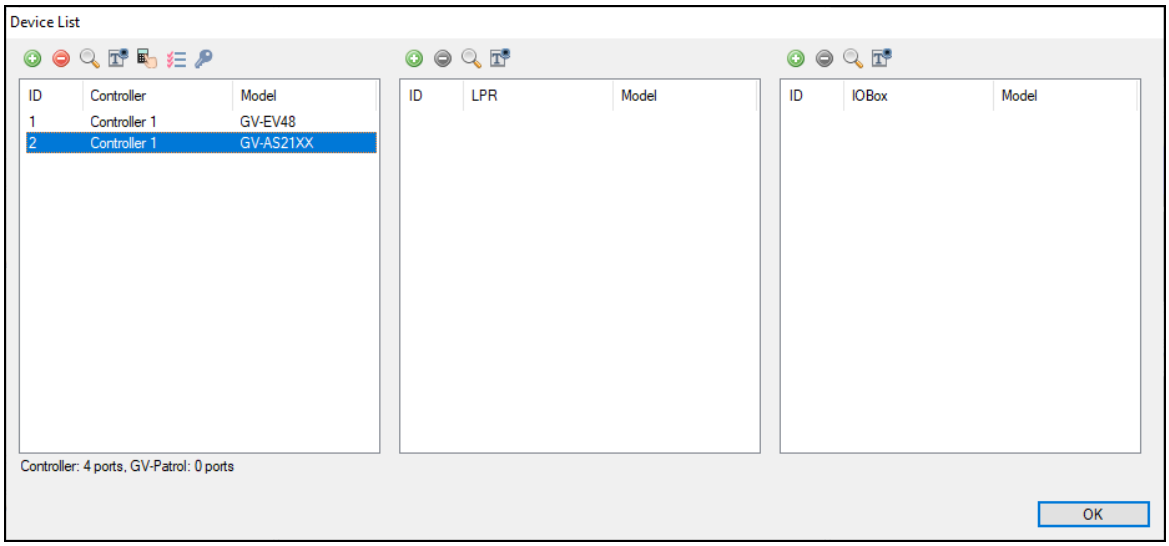
Integration with GV-ASManager allows you to utilize full access control functions. This section covers the basic settings for connecting GV-Controller and GV-FR Panel to GV-ASManager.

For more details on GV-ASManager functions, see *GV-ASManager User's Manual*.

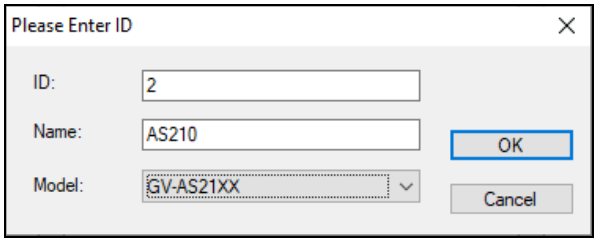
3.1.1 Adding GV-Controller

To connect GV-FR Panel and GV-AS Controller to GV-ASManager, you need to first connect GV-AS Controller to GV-ASManager. To do so, follow the steps below.

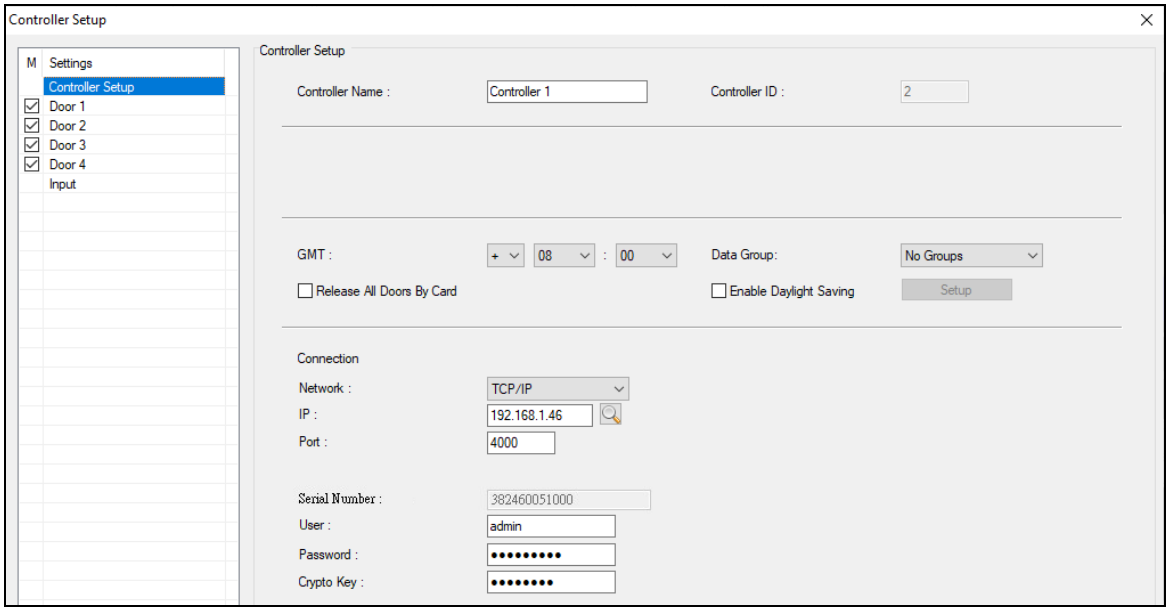
1. On the menu bar of GV-ASManager, click **Setup** and select **Devices**. The Device List dialog box appears.



2. Click the **Add** icon on the top left corner. This dialog box appears.



3. Specify the **ID**, **Name** and **Model** of the controller to be connected and click **OK**. This dialog box appears.



Note: The ID must match with that set up on the controller (Advance Setting > Function Configuration).

4. In the **Network** dropdown list, select **TCP/IP** as the communication mode between the controller and GV-ASManager.
5. Type the **IP address**, **port number**, **login user**, **password** and **Crypto key** (3DES code) of the controller. You can also click the **Search** button to search for controllers within the same LAN.

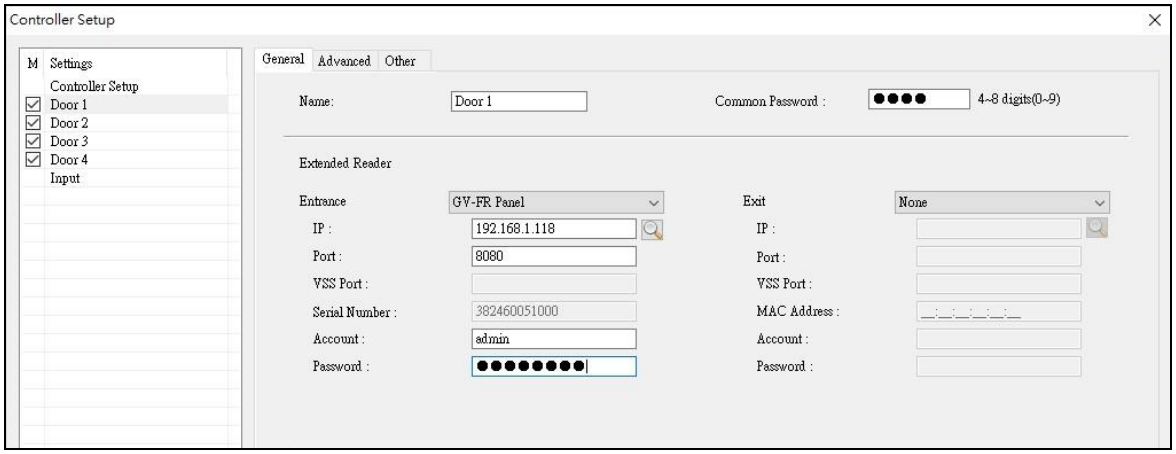
Note: By default, GV-AS Controller has a port value of **4000**.

6. To check if connection settings are correct, click **OK**, and a icon should appear in the Device View window indicating successful connection between the controller and GV-ASManager.

3.1.2 Setting GV-FR Panel to be a Door

Once GV-AS Controller has been connected to GV-ASManager, you then need to connect GV-FR Panel to GV-AS Controller. To do so, follow the steps below.

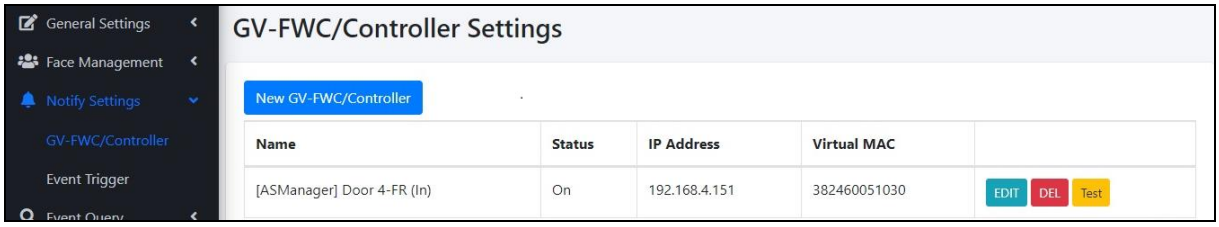
1. On the menu bar of GV-ASManager, click **Setup** and select **Devices**.
2. Double-click the controller that GV-FR Panel to be connected to and select a **Door**. This dialog box appears.



3. Select **GV-FR Panel** from the **Entrance** and/or **Ext** dropdown list, in accordance to your installation site.
4. Type the **IP address**, **Port number**, **Account ID** and **Password** of the GV-FR Panel.
5. Click **OK**. The GV-FR Panel is connected to the controller and GV-ASManager is also connected with GV-FR Panel.

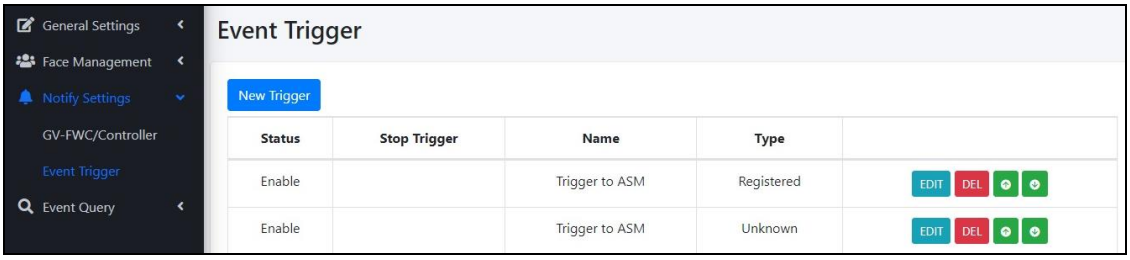
To verify the connection on **GV-FR Panel**:

6. On the GV-FWC / Controller Setting page (**Notify Settings** > **GV-FWC/Controller**), you should find an entry, for example, *[ASManager] Door 4-FR (In)*, written back from GV-ASManager to indicate which controller IP and which door is connected to.

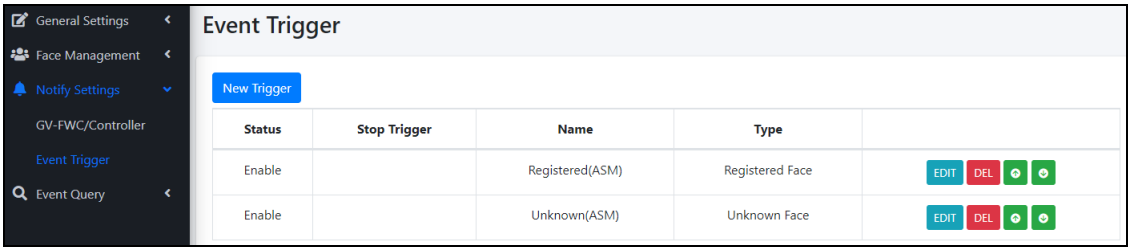


7. On the Event Trigger page (**Notify Settings > Event Trigger**), you should see two “ASM” entries. No matter which condition, registered or unknown faces / cards, all will trigger GV-FR Panel to send the access data to GV-ASManager.

GV-FR Panel V1:

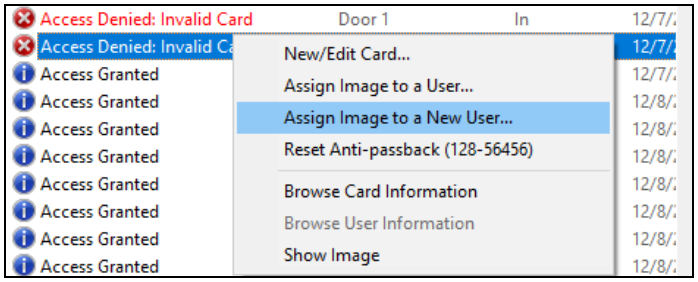


GV-FR Panel V2:



You can also do the following test to remotely enroll a face to GV-ASManager:

1. Show a face in front of the GV-FR Panel. The **Access Denied Invalid Card** message will appear on GV-ASManager.
2. Right-click the message and select **Assign Image to a New User** to create a user account in the GV-ASManager.



If the test fails, you may need to check the connection between GV-FR Panel and the controller, see *Appendix A*.

Note:

1. By default, GV-FR Panel is set to face recognition only. To apply *Card or Face* mode or *Card + Face* mode, go to the local settings of GV-FR Panel. See *2.3 Local Settings*.
2. For details on other settings under the Door tab, see *4.2.2 Step 2: Configuring the Doors or Elevator Floors* in *GV-ASManager User's Manual.*

Chapter 4 User Management on GV-ASManager and GV-FR Panel

Once you have set up the connections among the GV-FR Panel, GV-AS Controller and GV-ASManager software, you can begin to create and manage users on GV-ASManager and GV-FR Panel.

Setup Prerequisite:

Before enrolling face photos in GV-ASManager, you need to have completed the following settings on GV-ASManager:

- Cards added
- Users added with Cards assigned

For details, see *4.3 Adding Cards* and *4.6 Adding Users* respectively in *GV-ASManager User's Manual*.

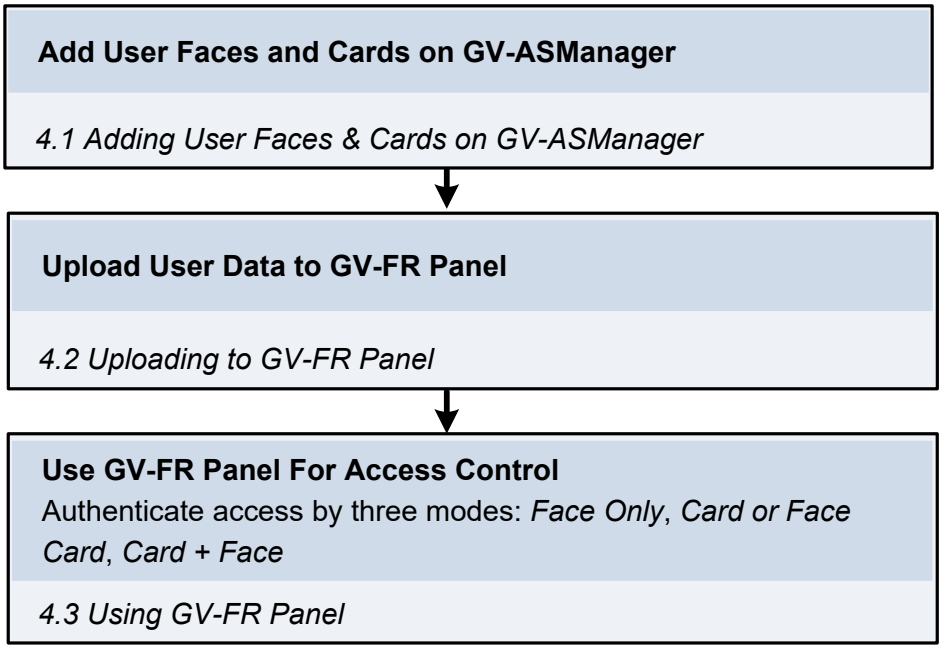
Note: When integrating with the GV-ASManager software, you have two options to gain access via **GV-FR Panel V2**. One is **face recognition**, which requires enrolling faces in GV-ASManager. The other is to use **access cards** issued by GV-ASManager, allowing entry by swiping the card on the GV-FR Panel V2.

- **Face recognition:** Follow sections 4.1 and 4.2 to enroll and upload faces to GV-FR Panel V2.
- **Access cards:** In the scenario where the **access card is issued by GV-ASManager but not registered on the panel**, swiping the card will unlock the door, but *the GV-FR Panel V2 will not display any messages*. The card number will be displayed in GV-ASManager.

  The method requires that the panel's Auth Mode to be set to **Card or Face Mode**.

  For detailed actions of GV-FR Panel V2 and GV-ASManager under different scenarios when a face or a card is presented, see *Appendix 3 Access Method Scenarios*.

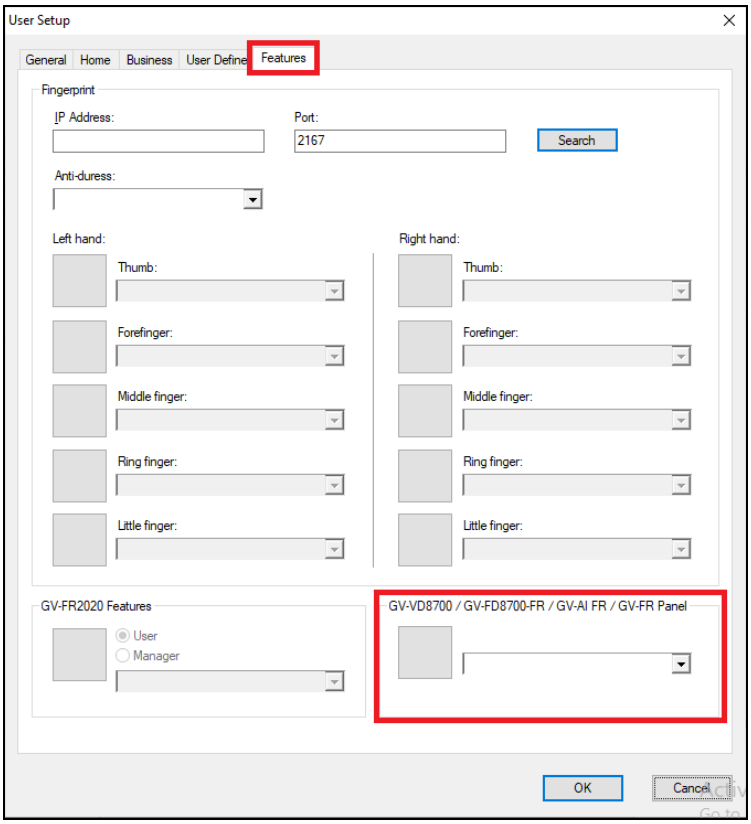
Follow the three steps below to enroll face photos in GV-ASManager and sync the user data to GV-FR Panel:



4.1 Adding User Faces & Cards on GV-ASManager

To enroll faces images for the Users in GV-ASManager, follow the steps below.

1. On the menu bar of GV-ASManager, click **Personnel** > **Users**. The User List window appears.
2. Double-click a User from the User List. The User Setup dialog box appears.
3. Select the **Features** tab.
4. Click on the image column under **GV-VD8700 / GV-FD8700-FR / GV-AI FR / GV-FR Panel**.

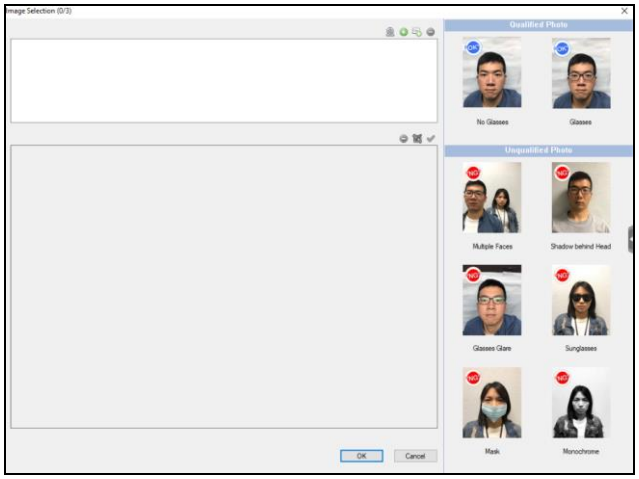


5. In the Image Selection window, use one of the following three options to add a face photo for the User. Up to 3 photos for one User can be added.

   A. Click **Webcam Capture** to take a face photo with a connected webcam camera.

   B. Click **Add** to browse for a face photo from the PC.

   C. Click **Add from Logs** to use a snapshot captured within the GV-ASManager's logs.



6. Optionally crop the face photo if needed. Click **OK**.

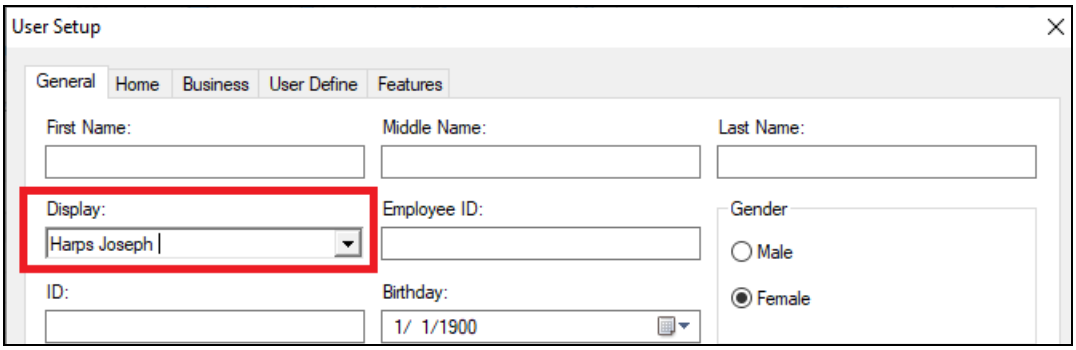
7. After the photo has been added, select an access card number for the User within the dropdown list next to the face photo. The paired access card number can be used in *Card or Face* mode or *Card + Face* mode when applicable.

8. Click **OK** to apply the settings.

The face photo has now been added to the User and paired to the access card number selected for face-recognition-based access control.

Note:

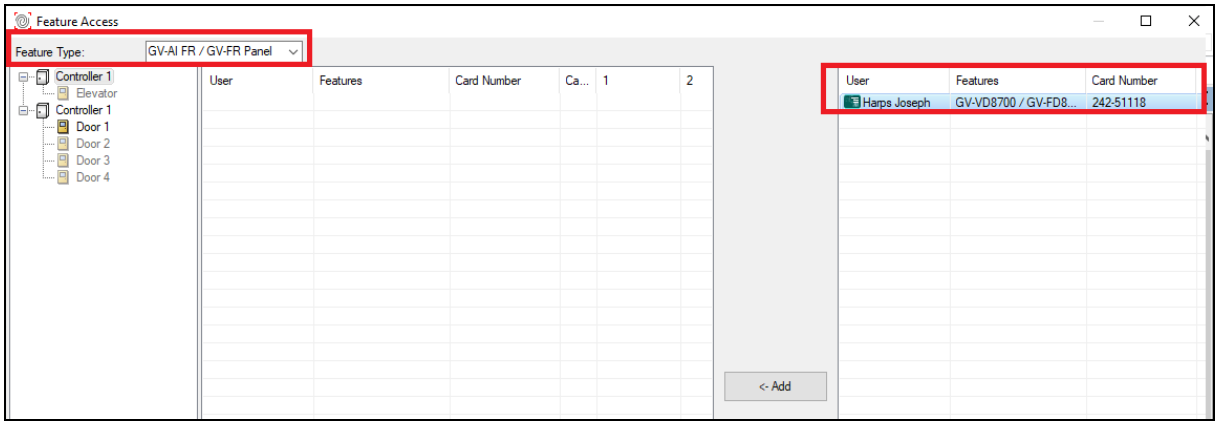
1. For FR-based access control to work, the same Users, along with their face photos and access card numbers, must also be uploaded to GV-FR Panel, see the following section *4.2 Uploading to GV-FR Panel*.
2. When uploading Users to GV-FR Panel, their **Display Names**, set up in the User Setup dialog box, will be the names of faces in the GV-FR Panel database.



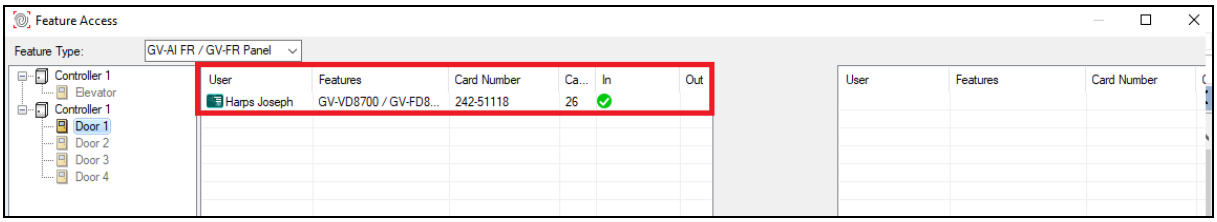
4.2 Uploading to GV-FR Panel

To upload Users to GV-FR Panel, along with their face photos and access card numbers, follow the steps below.

1. On the menu bar of GV-ASManager, click **Setup** > **Feature Access**. The Feature Access dialog box appears.
2. Select **GV-AI FR / GV-FR Panel** from the **Feature Type**. From the left column, select the corresponding **Door** to which the GV-FR Panel is connected.
3. Select the desired User from the right column. The **Add** button becomes available.



4. Click the **Add** button to add the User to the selected Door. The resulting window after adding may look like this, with a green tick ✅ indicating that the User has been successfully uploaded to the GV-FR Panel.

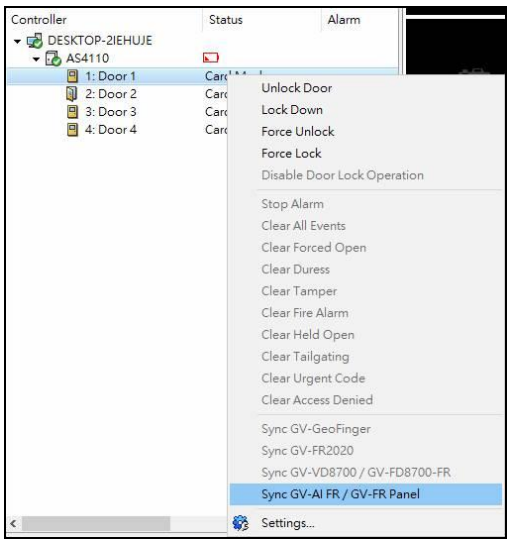


5. Click the 'x' icon to close the Feature Access window.

Note:

1. Each GV-FR Panel can store up to 10,000 face photos.
2. The face photos uploaded will be saved in both GV-FR Panel and GV-ASManager.

IMPORTANT: The **Sync GV-AI FR / GV-FR Panel** function on GV-ASManager replaces the current face database of GV-FR Panel, erasing all event logs on it.



4.3 Using GV-FR Panel

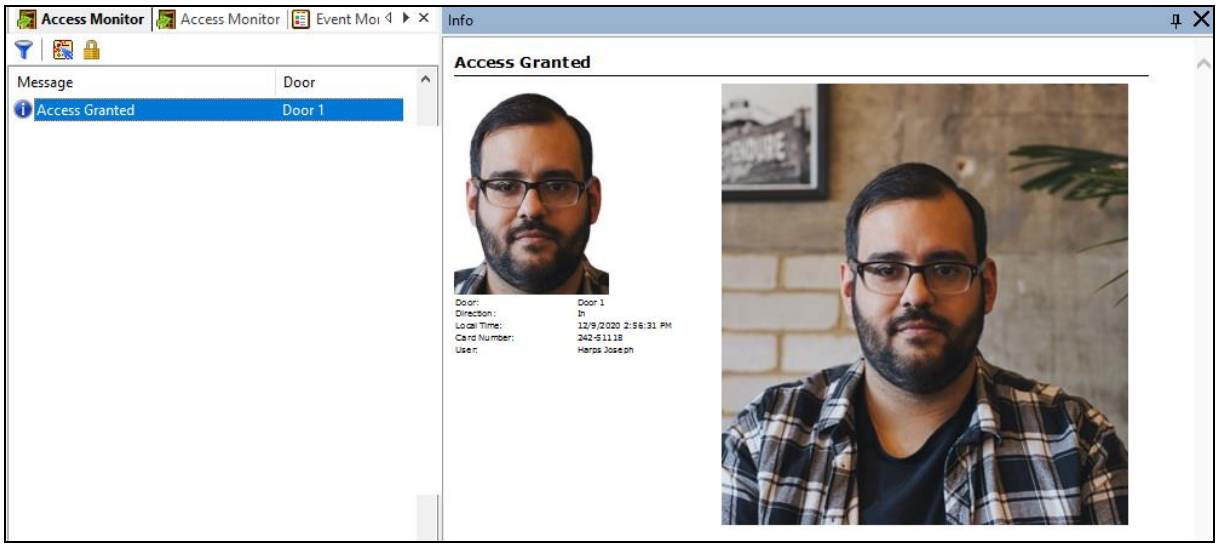
After uploading user data from GV-ASManager to GV-FR Panel, you can start managing access control by using one of the three authentication modes: *Face Only*, *Card or Face* and *Card + Face*.

The authentication mode is configured on the GV-FR Panel. See **Auth Mode**, [System Settings], *2.3 Local Settings*.

4.3.1 Face Only Mode

In the default mode of face recognition only, when the presented face matches any registered user faces, a confirmation screen will appear on the GV-FR Panel with an access signal being passed to the controller.

On GV-ASManager, a message “Access Granted” will be displayed. When you click the message, its associated photo enrolled and the live image captured onsite will be available.



4.3.2 Card or Face Mode

The Card or Face mode allows users to gain access with either a paired card or face recognition. To manage access by face recognition or card swipe, make sure **Card or Face** is selected as the GV-FR Panel’s authentication mode, see *2.3 Local Settings*

4.3.3 Card + Face Mode

The Card + Face mode only allows users to gain access when both the user’s card and face have been authenticated. To manage access by card swipe and face recognition, make sure **Card and Face** is selected as the GV-FR Panel’s authentication mode, see *2.3 Local Settings*.

In order to be granted access, the personnel accessing must first swipe a paired card and then perform face recognition on the GV-FR Panel. Once both have been authenticated, a confirmation screen will appear with an access signal being passed to the controller. If the face presented cannot be recognized by the GV-FR Panel, within 7 seconds, the access will be denied.

Chapter 5 Administrator Mode

The Administrator can access and configure all the settings of the GV-FR Panel over the network. The configuration categories include: **General Settings**, **Face Management**, **Notify Settings** and **Event Query**.

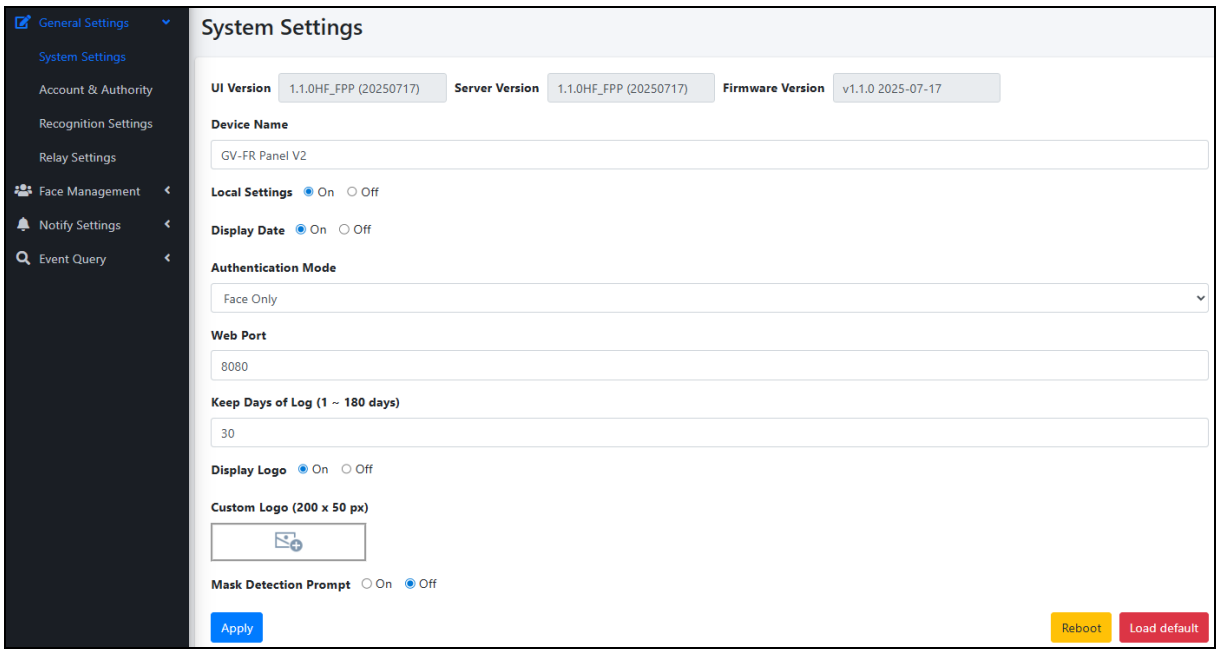
Corresponding Section for Configuration Menu

Find the topic of interest by referring to the sections below.

5.1 General Settings	5.1.1 System Settings 5.1.2 Account & Authority 5.1.3 Recognition Settings 5.1.4 Relay Settings
5.2 Face Management	5.2.1 Face Profiles
5.3 Notify Settings	5.3.1 GV-FWC/Controller 5.3.2 Event Trigger
5.4 Event Query	5.4.1 Detail Log 5.4.2 Exported Files

5.1 General Settings

5.1.1 System Settings

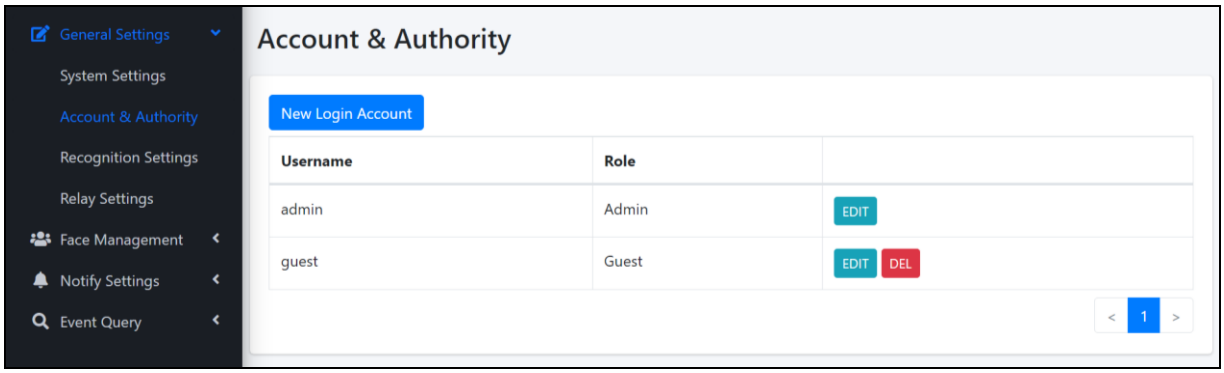


- **Device Name:** Type a desired name for the GV-FR Panel. “GV-FR Panel” and “GV-FR Panel V2” are set as the default names for GV-FR Panel V1 and GV-FR Panel V2 respectively.
- **Local Settings:** Enabled by default. Select **On** to enable the accessibility of the local settings. For details, see *2.3 Local Settings*.
- **Radar Sensor:** Only available for GV-FR Panel V1. Select **Auto** to enable radar sensor for detecting motion and automatically turning on the device’s white LED.
- **QR Code LED:** Only available for GV-FR Panel V1. Enabled by default. Select **Auto** for the QR Code LED to turn on when detecting motion around.
- **Display Date:** Enabled by default. Select **On** for the time and date to be displayed at the upper-right corner of the touchscreen panel.
- **Authentication Mode:** Select to authenticate and grant user access by three modes: *Face Only*, *Card or Face*, *Card and Face.* **Face Only** mode is selected as default.
- **Web Port:** Optionally modify the default web port value of 8080.
- **Keep Days of Log (1 ~ 180 days):** Define the number of days the log data are kept for. The default value is 30.
- **Display Logo:** Enabled by default. Select **On** for the GeoVision logo or custom logo to be displayed on the touchscreen panel.

- **Custom Logo (200 x 50 px)**: Optionally add a desired logo, with a pixel size of 200 x 50, to be displayed at the upper-left corner of the GV-FR Panel, in place of the GeoVision logo.
- **Mask Detection Prompt:** Select **On** to enable the following three options:
  - **Voice Alert for Mask:** Select **On** for the audio clip “Please wear a face mask” to play when a face without a mask is presented.
  - **Display Mask Info:** Select **On** for the notice “Please wear a face mask” to appear when a face without a mask is presented.
  - **Custom Mask Alert Sound:** Optionally add a desired alert sound. Note that only MP3 files within 100 KB are applicable.
- **Reboot:** Only available for GV-FR Panel V2. Restart the device.
- **Load Default:** Loads the default settings of the device.
  - **Restore to factory settings:** Loads the default settings of the device while clearing all data registered.
  - **Restore Default Settings:** Loads the default settings of the device while keeping all data registered (i.e. login and user data).

IMPORTANT: The **Restore to factory settings** option under **Load Default** erases all your registered face profiles and event logs from GV-FR Panel.

5.1.2 Account & Authority

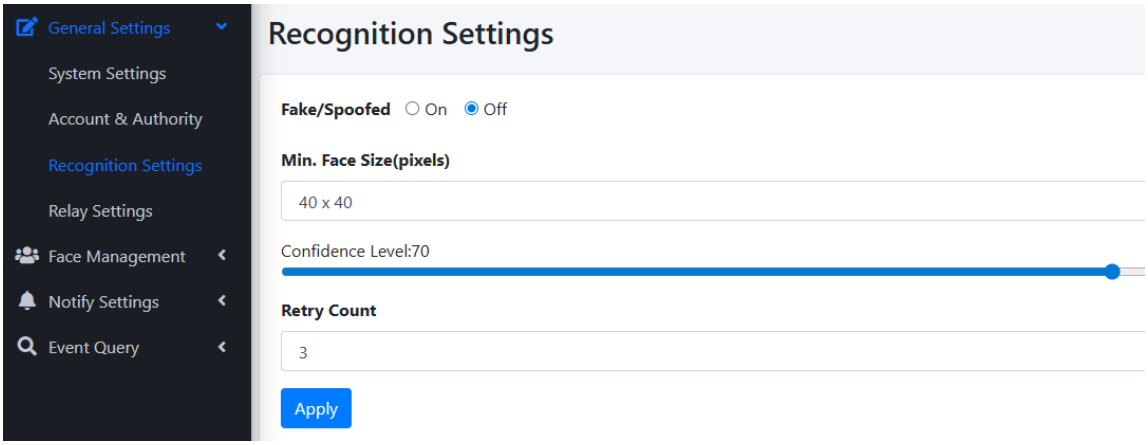


On the **Account & Authority** page, users can create additional Administrator and Guest accounts for accessing the GV-FR Panel.

5.1.3 Recognition Settings

GV-FR Panel V1:

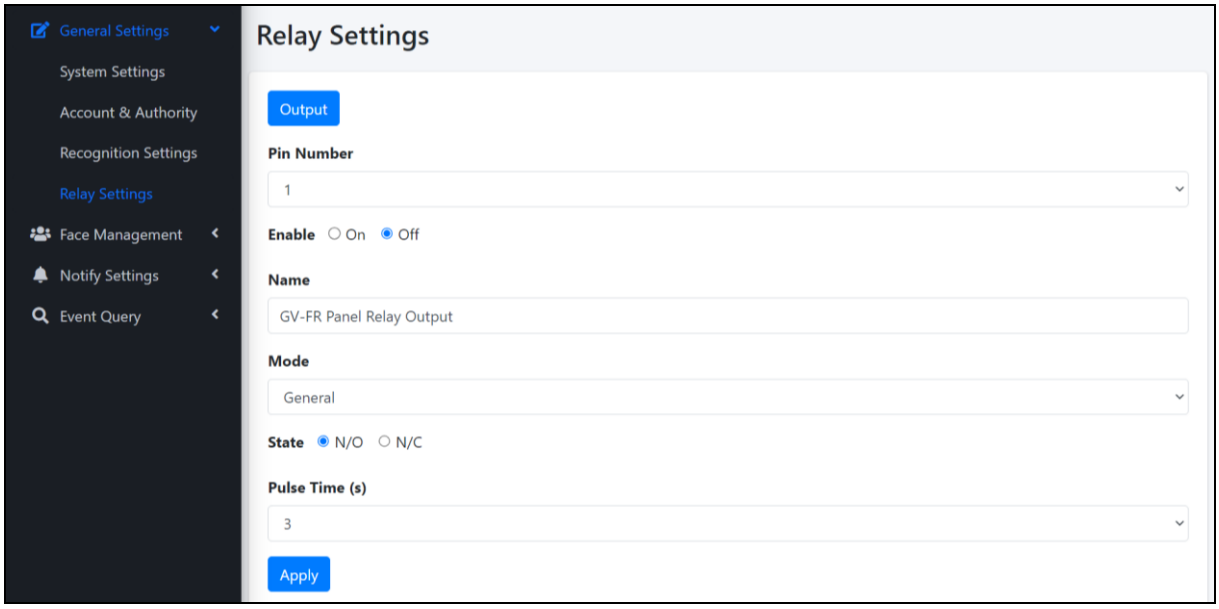
GV-FR Panel V2:



- **Fake / Spoofed:** Select **On** to detect if the face is presented and displayed on a digital device.
- **Min. Face Size:** Select the minimum face size in pixels for face recognition.
  The face sizes are as follows:
  GV-FR Panel V1: *80 x 80* (default), *100 x 100*, *120 x 120*, *140 x 140*, and *160 x 160*.
  GV-FR Panel V2: *40 x 40* (default), *60 x 60*, *80 x 80*, *100 x 100*, *120 x 120*, *140 x 140*, and *160 x 160*.
- **Confidence Level:** Adjusts the confidence level for face recognition. The higher the level, the more definitive and stricter the device is toward distinguishing between similar faces. The default value is *80* for GV-FR Panel V1 and *70* for GV-FR Panel V2.
- **Threshold for Unknown:** Only available for GV-FR Panel V1. Adjusts the unknown threshold for face recognition. Face recognition events below this confidence value are recorded as unknown. The default value is 73.

- **Unknown Interval:** Only available for GV-FR Panel V1. The amount of time in seconds before face recognition can be performed again on recognition targets that have been identified as unknown.
- **Retry Count:** Only available for GV-FR Panel V2. The number of times facial recognition can be repeated on recognition targets before they are identified as unknown. The retry count ranges from 1 to 5. The default value is 3.

5.1.4 Relay Settings



You can set up an output device to be triggered as soon as registered faces are recognized.

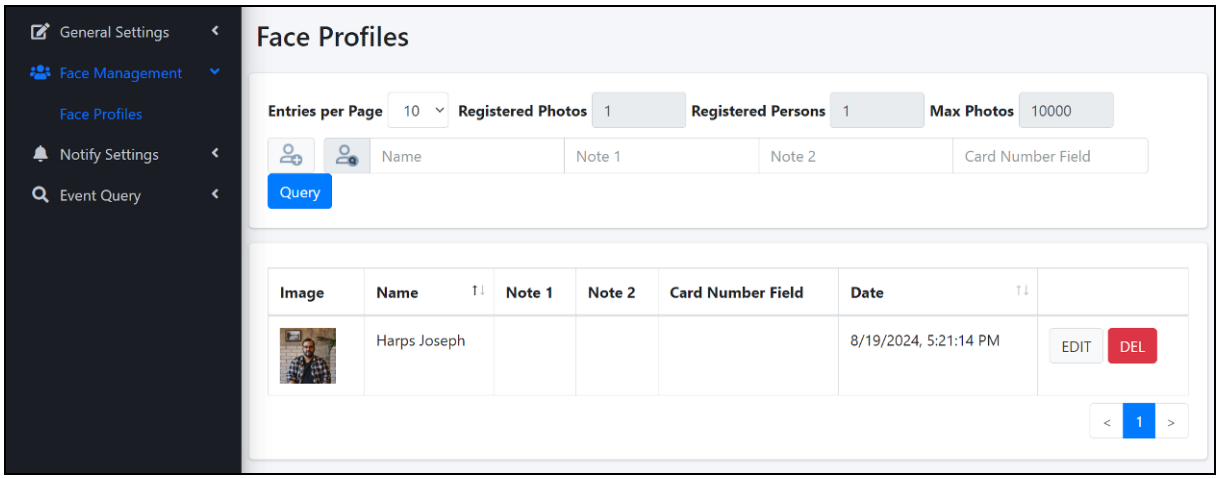
Note: Make sure an output device is connected to the GV-FR Panel.

- **Output:** Force triggers the connected output.
- **Pin Number:** The GV-FR Panel only supports one output pin and device.
- **Enable:** Select **On** to enable the output to be triggered.
- **Name:** Type a desired named for the output device. **GV-FR Panel IO Output** and **GV-FR Panel Relay Output** are set as the default names for GV-FR Panel V1 and GV-FR Panel V2 respectively.
- **Mode:** Select an output trigger mode from the following options:
  - **General:** Triggers the output only once. Selected as default.
  - **Toggle:** Always triggers the output.
  - **Pulse:** Triggers the output for the amount of time specified under *Pulse Time (s)*.
- **State:** Defines its non-triggered state as normally open or normally closed. **N/O** (normally open) is selected as default.
- **Pulse Time (s):** Specify the amount of time (in seconds) that the output is triggered when *Pulse* mode is selected. The default value is 3.

To trigger the configured output device upon face / card recognition events, select **Notify Settings** > **Event Trigger** > **New Trigger** and select **Relay Output** under Trigger Output. See *5.3.2 Event Trigger*.

5.2 Face Management

5.2.1 Face Profiles

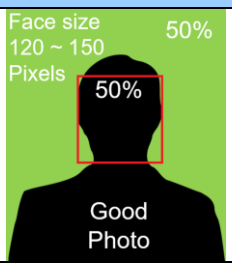
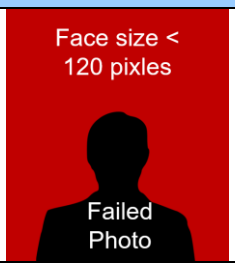


On the **Face Profiles** page, users can enroll face photos used for access control by the GV-FR Panel. Users can also search for previously created face profiles by applying the desired search criteria and clicking **Query**.

- **New Face** : Create face profiles. Continue reading this chapter for more details.
- **Entries per Page:** Select the number of entries shown per page, including 10 and 20. The default value is 10.
- **Query:**
  - **Search Criteria:** Type *Name*, *Note 1*, *Note 2* or *Card Number Field* in their respective fields. The search results are displayed based on the criteria set.

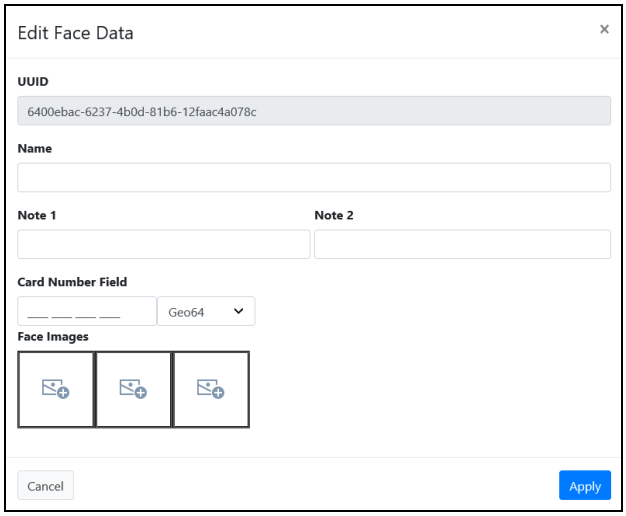
Note:

1. For having consistent user data between GV-FR Panel and GV-ASManager, you need to create user accounts and enroll face photos in GV-ASManager and then sync the data back to GV-FR Panel.
   - For integration with GeoVision controllers and software, see *Chapter 3 Access Control Integration*.
2. You can also use GV-Face Manager utility to create face profiles. See *6.3 GV-Face Manager for Face Database Management*.
3. Note the following requirements for the face enrollment:
   - Each photo must consist of only one face.
   - Size of the face within the photo should be within 120 ~ 150 pixels.
   - The file size of the photo cannot exceed 50 KB.
   - Only JPEG format is supported.
   - Make sure the face of the person does not occupy more than 50% of the image.

Ideal	Failed to enroll – 1	Failed to enroll – 2
		
The face occupies 50% of the image. The size of the person's face is between 120 ~150 pixels.	The face occupies more than 50% of the image.	The size of the person's face is less than 120 pixels.

To create a face profile, follow the steps below.

1. Click New Face . This window appears.



2. Type a desired name for the face profile under **Name**.
3. Optionally type notes for the face profile under **Note 1** and **Note 2**.
4. Type the number of the access card to be assigned to the face profile under **Card Number Field**. Select the corresponding card format from the dropdown list, including *Wiegand26*, *HID32*, *Geo34*, *HID35*, *HID37*, *HID40*, and *Geo64*. **Geo64** is selected as default.
5. Click the icon under **Face Images** to browse for and add up to 3 face photos for the face profile.
6. Click **Apply**. The face profile is created.

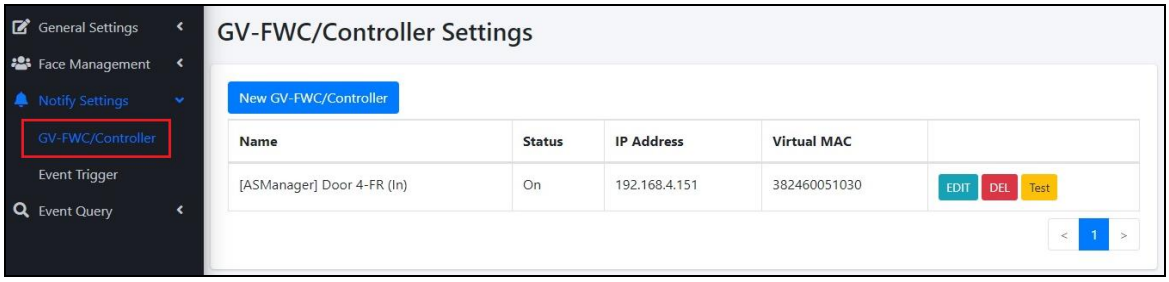
IMPORTANT: When you delete a created face profile, its related event logs will also be erased.

5.3 Notify Settings

5.3.1 GV-FWC/Controller

The **GV-FWC/Controller** page allows users to check the connection information of the connected GV-AS Controller, or add a GV-FWC for third-party integration. To add a GV-FWC, see details in *7.2 Via GV-FWC Converter*.

1. To configure a GV-FWC/Controller, follow the steps below. On the Web interface of GV-FR Panel, select **Notify Settings** > **GV-FWC/Controller**.



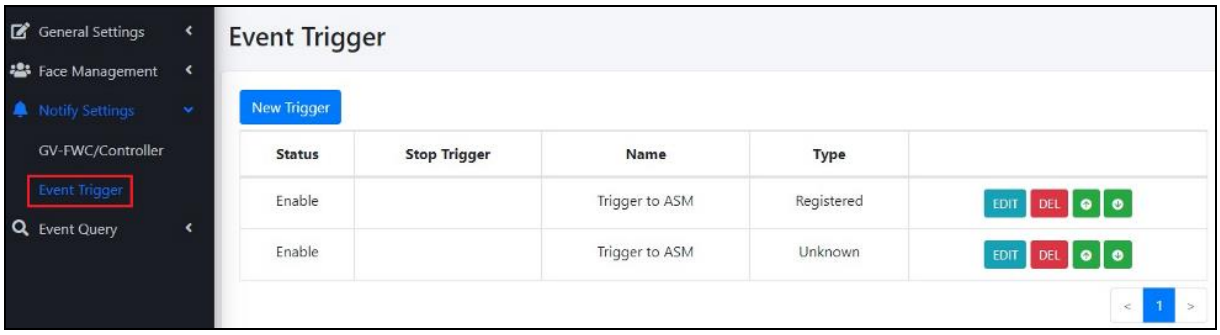
2. Click **EDIT**, which is next to the GV-FWC/Controller entry, to change the device name and IP address, and enable/disable connection if necessary.

Note: The Web interface displays "Virtual MAC" for GV-FR Panel V1 and "Serial Number" for GV-FR Panel V2.

3. Click **Apply** at the bottom right corner of the page for the changes to apply.

5.3.2 Event Trigger

The **Event Trigger** page allows users to set up various trigger actions upon face / card recognition events.

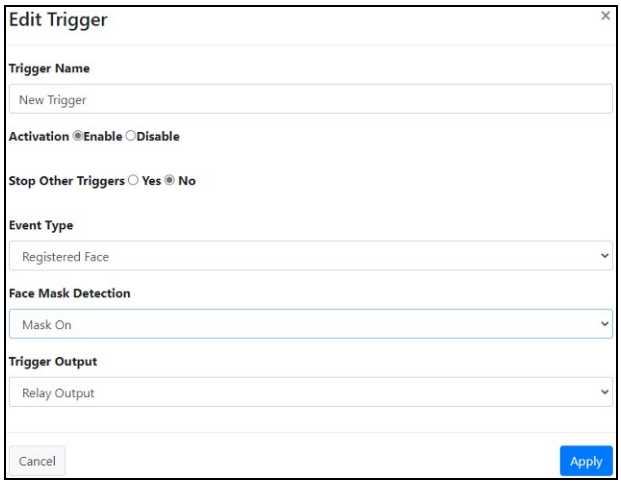


Note: When the GV-ASManager software is integrated, two "Trigger to ASM" entries will be automatically created on this page (see the figure above). The GV-ASManager will get access data regardless of whether faces or cards are registered or unknown. See *Appendix 3 Access Method Scenarios* for a detailed breakdown of GV-FR Panel V2 and GV-ASManager actions in various face and card presentation scenarios.

To set up or configure a trigger action, follow the steps below.

1. On the Web interface of GV-FR Panel, select **Notify Settings** > **Event Trigger**.

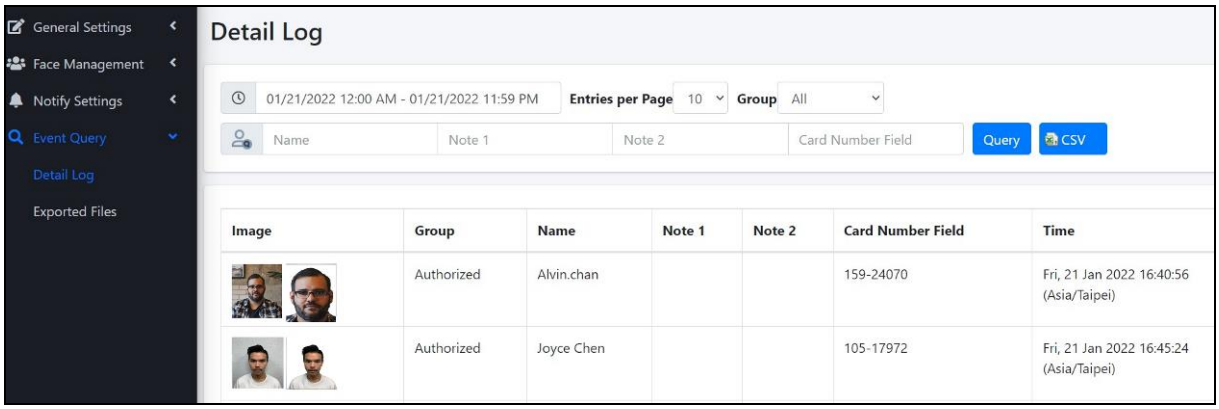
2. To set up a new trigger action, click **New Trigger**. To configure a trigger action, click **EDIT**. This dialog box appears.



3. Name the trigger under **Trigger Name**.
4. Select **Enable** next to **Activation**.
5. Select **Yes** for **Stop Other Triggers** to stop other previously created triggers from being triggered at the same time.
6. Under **Event Type**, select an event to activate a trigger action.
   - **Unknown Face:** Triggers an action when unknown faces / cards are detected.
   - **Registered Face:** Triggers an action when registered faces / cards from the database are recognized. Selected as default.
7. Under **Face Mask Detection**, select whether wearing a face mask or not will also trigger an action.
8. Under **Trigger Output**, select a trigger action.
   - **None:** No action is triggered.
   - **GV-FWC/Controller:** When the trigger conditions are met, the captured facial image and card number are transmitted to the access control software GV-ASManager via GV-Controller.
   - **GV-Face App:** When the trigger conditions are met, the captured facial image and card number are transmitted to the GV-Face mobile app.
   - **Relay Output:** When the trigger conditions are met, the connected output device, e.g. an alarm, is activated. Selected as default. To set up an output device, see *5.1.4 Relay Settings*.
   - **Wiegand Output:** When the trigger conditions are met, the card number is transmitted to a third-party access control system. See *Chapter 7 Third-Party Controller Integration*.
9. Click **Apply** at the bottom right corner of the page for the changes to apply.

5.4 Event Query

5.4.1 Detail Log



The **Event Query** allows users to search for events during a specified time. When accessing **Detail Log**, apply the desired search criteria and click **Query**.

- **Entries per Page:** Select the number of entries shown per page, including 10, 20, 30, 40, and 50. The default value is 10.
- **Query:**
  - **Time:** Set a start time and end time to filter for events that occur within this time range.
  - **Group:** Select a group to filter for a specific group of people, including *All*, *Unknown,* and *Authorized*. **All** is selected as default.
  - **Other Search Criteria:** Type *Name*, *Note 1*, *Note 2* or *Card Number Field* in their respective fields.

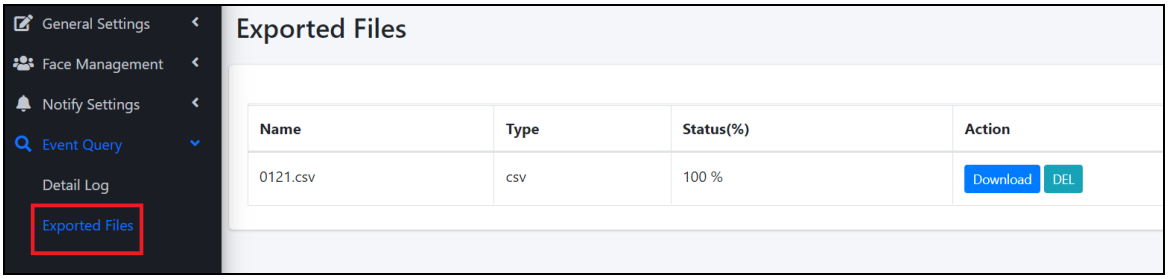
The search results are displayed based on the criteria set, with the data explained below.

- **Image (Live/Enrolled):** Displays the face snapshot captured upon face / card recognition, along with the face image already enrolled for the Face Profile recognized.
- **Group / Name / Note 1 / Note 2 / Card Number Field:** Displays the group, name, note 1, note 2 and the card number of the Face Profile recognized.
- **Time:** Displays the time of the recognition event.

5.4.2 Exported Files

On the **Exported Files** page, users can export the event logs found in the Detail Log page. To do so, follow the steps below.

1. Click the **CSV** button at the upper right of the Detail Log page, which appears after each query.
2. Click **Event Query** > **Exported Files.**



3. Click **Download**.

Chapter 6 Advanced Applications

This chapter introduces more advanced applications.

6.1 Upgrading System Firmware

GeoVision periodically updates the latest firmware to the company website. You can update GV-FR Panel's firmware through **GV-IP Device Utility** (V8.9.3 or later) from the website.

Important Notes Before You Start

Before you start updating the firmware, read these important notes:

1. While the firmware is being updated, the power supply must not be interrupted.
2. If you use GV-IP Device Utility for firmware upgrade, the computer used to upgrade firmware must be within the same network as the GV-FR Panel.
3. If firmware upgrade fails, you will need to restore the GV-FR Panel to its default settings. For details, see *6.2 Restoring to Factory Default Settings*.

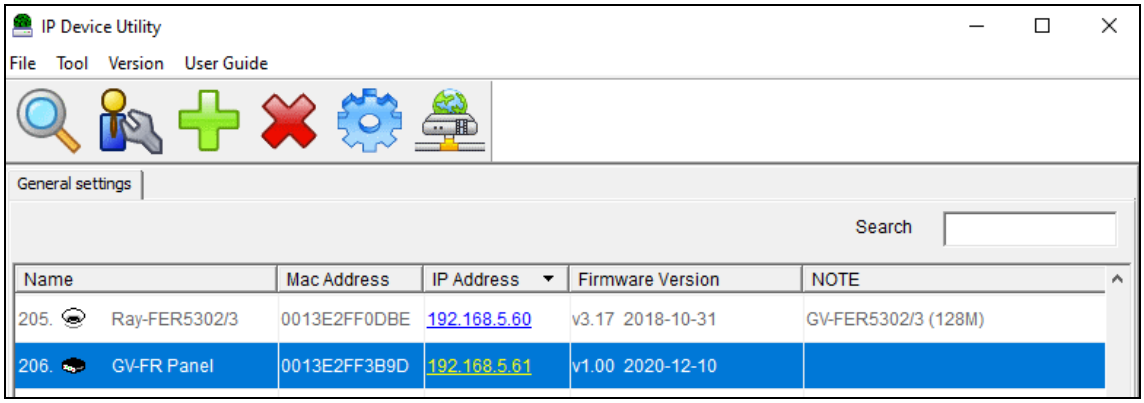
WARNING: The interruption of power supply during updating causes not only update failures but also damages to your GV-FR Panel. In this case, contact your sales representative and send your device back to GeoVision for repair.

Using the GV-IP Device Utility

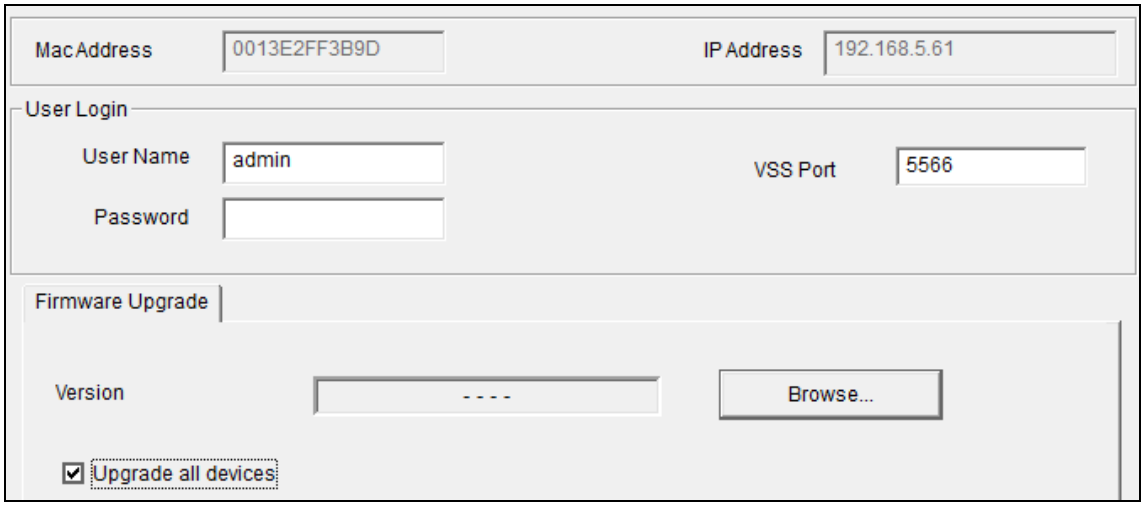
GV-IP Device Utility provides a direct way to upgrade the firmware to multiple GV-FR Panels.

Note: The computer used to upgrade firmware must be within the same network as the GV-FR Panel.

1. Once downloaded, select **GV IP Device Utility**, and follow the onscreen instructions to install the program.
2. Double-click the **GV IP Device Utility** icon created on your desktop. This dialog box appears.



3. Click the **Search** button to locate available devices on the LAN, or click the **New** button and assign an IP address to locate a GV-FR Panel on the network.
4. Double-click on the IP address of the GV-FR Panel. This dialog box appears.



5. Click the **Browse** button to locate the firmware files (.img) saved at your local computer.
6. If you would like to upgrade all the GV-FR Panels in the list, check **Upgrade all devices**.
7. Type the **Password** of the GV-FR Panel, and click **Upgrade** to start the upgrade.

6.2 Restoring to Factory Default Settings

If for any reason the device is not responding properly, you can restore it to its factory default settings through the Web interface.

1. Click **General Settings** > **System Settings**.
2. Click **Load Default**.

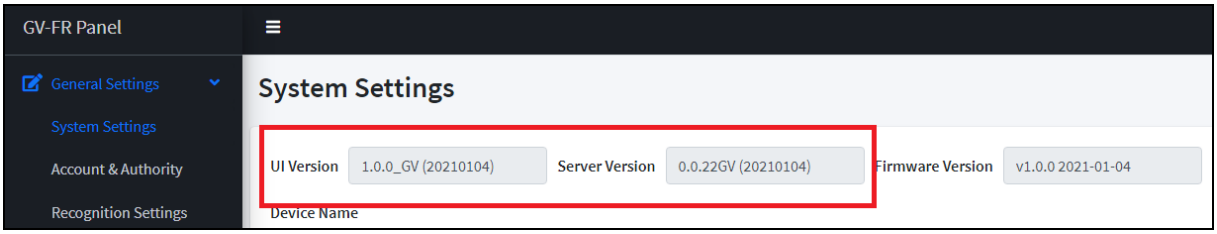
6.3 GV-Face Manager for Face Database Management

GV-Face Manager is a useful utility that allows you to manage the face database of GV-FR Panel. It features the following functions for GV-FR Panel:

- **Creating face profiles:** See *2.2 Adding / Editing Face IDs* in *GV-Face Manager User's Guide*.
- **Synchronizing face databases among more than one GV-FR Panel:** See *2.5 Synchronizing Databases* in *GV-Face Manager User's Guide*.
- **Importing and exporting a face database:** See *3.3 Face Database Backup* in *GV-Face Manager User's Guide*.
- **Batch enrolling faces:** See *2.4 Batch Enrolling Faces and Access Cards* in *GV-Face Manager User's Guide*.

WARNING: Synchronizing and **importing** face database can only work among the devices with the same engine versions (UI and Server versions). When applied the face database with a different engine version, GV-FR Panel will not recognize the faces registered.

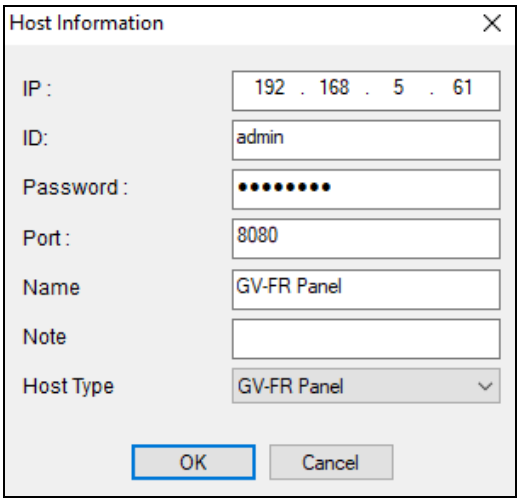
You can check the engine versions from the Web interface of GV-FR Panel.



Starting GV-Face Manager

You can download GV-Face Manager from the GeoVision's website.

1. Once downloaded and installed, double-click the **Face Manager** program to start.
2. Upon first-time startup, you are required to set a login ID and password for the Face Manager.
3. After logging in, click **Add Host** and type the IP address, Port, the login ID and Password, and type a desired Host Name for the GV-FR Panel, and click **OK**.



4. Once the GV-FR Panel is added and connected, you can use the Face Manager to create face profiles, synchronize and back up face databases. For details, see the related sections in *GV-Face Manager User's Guide*, as listed above.

Chapter 7 Third-Party Controller Integration

GV-FR Panel can transmit access data to and integrate with the third-party access control system via a Wiegand connection. There are two connection methods available:

1. Through the built-in Wiegand interface
2. Using the optional GV-FWC face recognition access data converter

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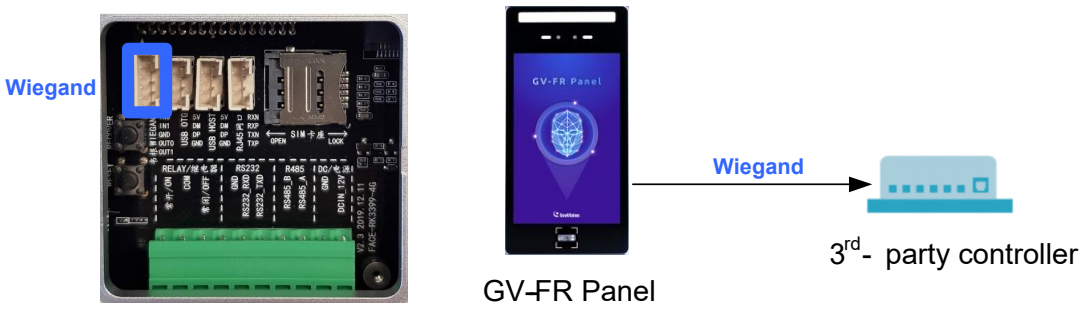
Note: Facial images from recognition events cannot be transmitted to 3rd-party controllers via a Wiegand connection.

7.1 Via the Wiegand Interface

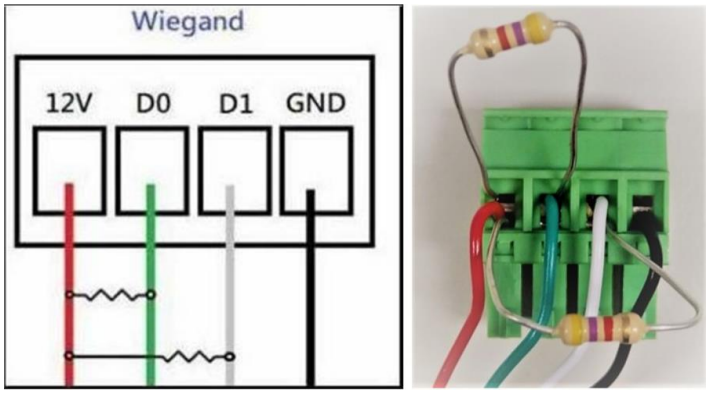
Use the Wiegand interface on GV-FR Panel, as indicated below, to connect it to a 3rd-party controller.

GV-FR Panel V1:



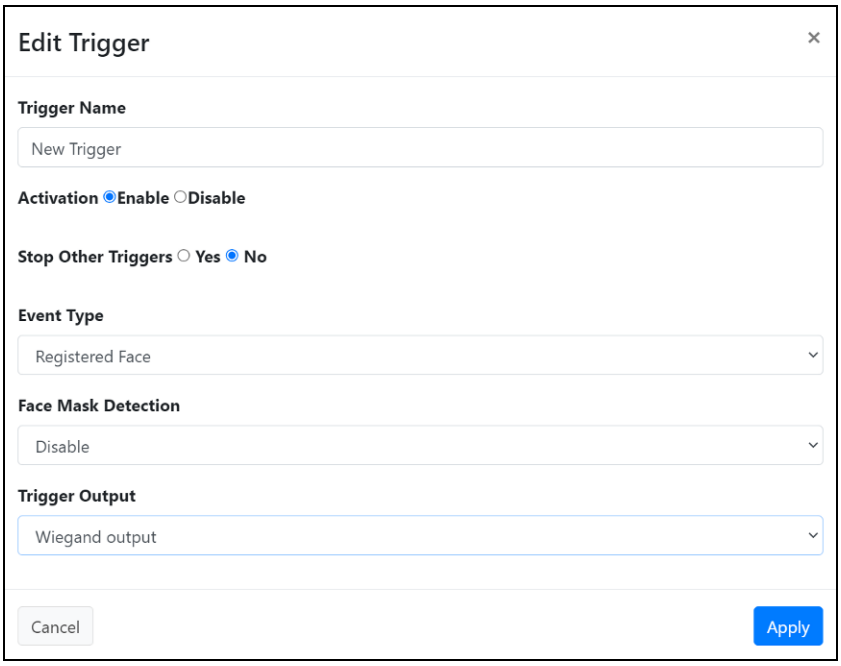
GV-FR Panel V2:

Note: If the third-party controller fails to respond to GV-FR Panel connected via its Wiegand interface, i.e, the access information received by GV-FR Panel is not transmitted to the third-party controller, prepare two resistors of 3.3 or 4.7 kΩ, and apply them to the Wiegand interface. One is between D0 and 12 V, and the other between D1 and 12 V, as illustrated below.



Connection Settings on GV-FR Panel

On the Web interface of GV-FR Panel, select **Notify Settings** > **Event Trigger** > **New Trigger**, and select **Wiegand Output** under Trigger Output. When recognition events occur, card numbers will be transmitted to the controller connected via the Wiegand port.

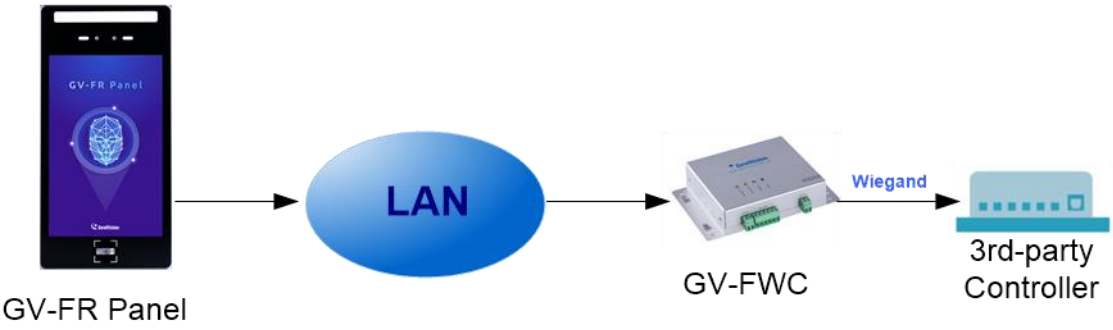


For details on the Event Trigger settings, see *5.3.2 Event Trigger*.

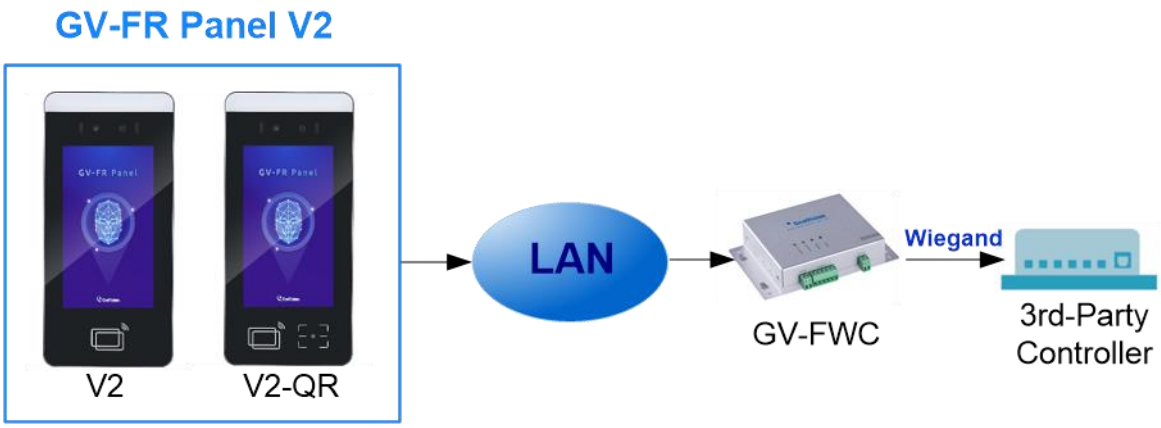
7.2 Via the GV-FWC Converter

Through GV-FWC, a face recognition access data converter, GV-FR Panel is able to send access data to and integrate with third-party access systems.

GV-FR Panel V1:



GV-FR Panel V2:

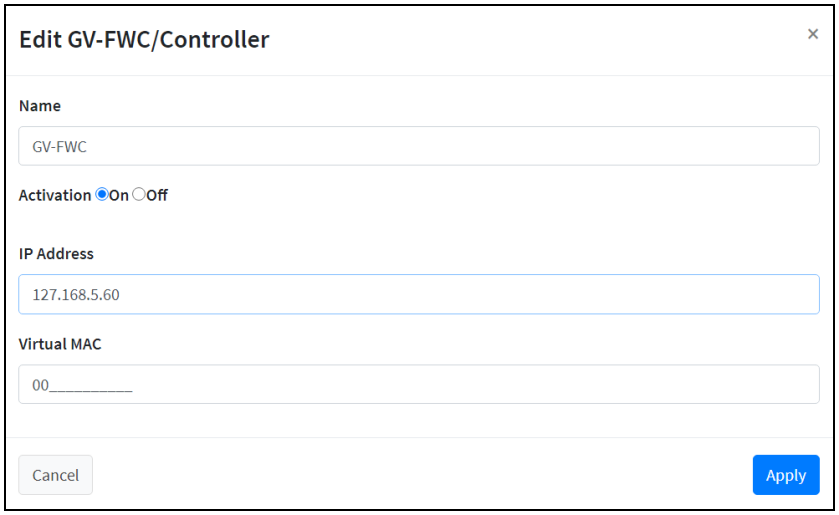


Note: Face images of recognition events cannot be sent to 3rd-party controllers through Wiegand connection.

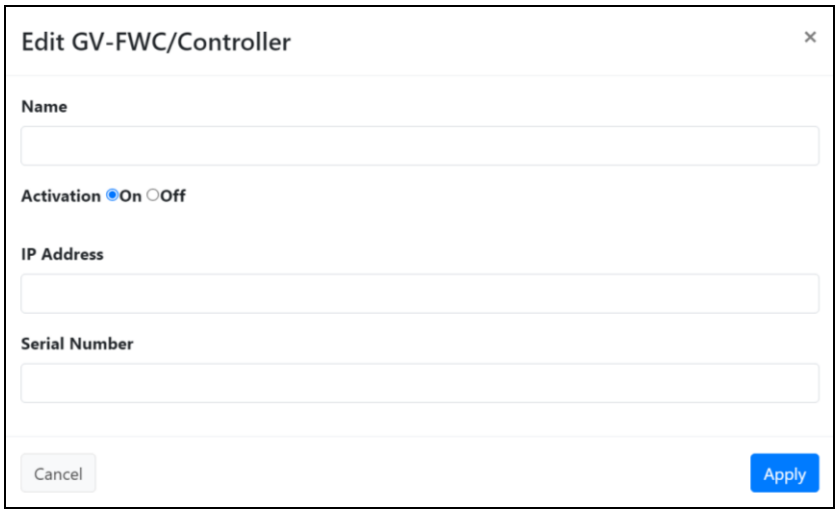
Connection settings on GV-FR Panel

1. On the Web interface of GV-FR Panel, click **Notify Settings** > **GV-FWC/Controller**, and select **New GV-FWC/Controller**. This dialog box appears.

GV-FR Panel V1:



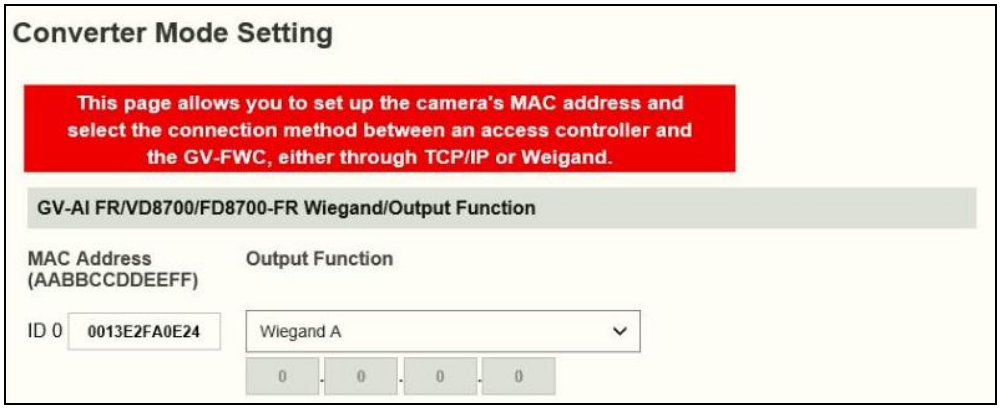
GV-FR Panel V2:



2. Name the GV-FWC to be connected, type its IP address, and select **On** next to **Activation** to enable connection.
3. Type a 12-numerical long **Virtual MAC** for GV-FR Panel V1 (**Serial Number** for GV-FR Panel V2), with 0 ~ 9, for the GV-FR Panel to be connected to GV-FWC.
4. Click **Apply**. The GV-FWC/Controller entry is created.

Connection settings on GV-FWC

1. On the Web interface of GV-FWC, click **Converter Mode Setting**. The Converter Mode Setting page appears.



2. Under **MAC Address**, type the MAC address for the GV-FR Panel. See Step 3.
3. Under **Output Function**, select **Wiegand A** or **Wiegand B** where the 3rd-party controller is connected to.
4. Optionally modify the default HTPP Event Port of **8080** if needed.
5. Click **Submit** to apply the settings.

For more details on GV-FWC, see *GV-FWC Installation Guide*.

Chapter 8 Live Streaming on GV-Software

Once connecting GV-FR Panel to **GV-VMS** or **GV-Edge Recording Manager**, you can cast GV-FR Panel's live stream on either software platform. This integration helps create a more comprehensive surveillance management environment.

Note:

1. This function is only applicable to GV-FR Panel V1.40 or later, GV-VMS V17.5.0 / V18.4.0 or later, GV-Edge Recording Manager V2.2.0 or later (for GV-FR Panel V1), and GV-Edge Recording Manager V2.3.0 or later (for GV-FR Panel V2).
2. Live streaming on GV-Software is temporarily disabled while users are configuring the local settings of the GV-FR Panel.
3. The talk back function is not supported on GV-Software when connecting to GV-FR Panel.
4. GV-FR Panel only supports a single stream of 1080 x 1920, 480 x 720, or 480 x 640.

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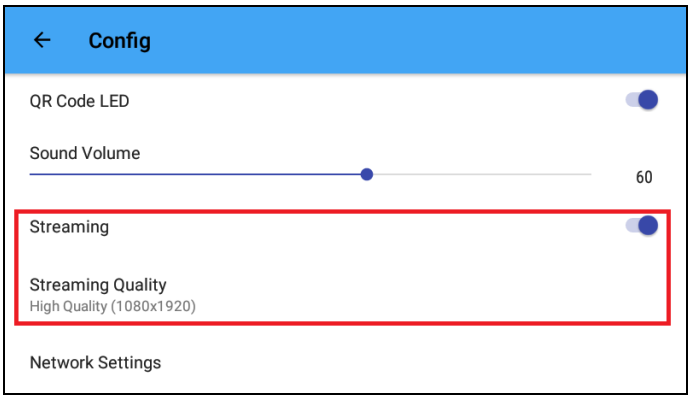
1. Enable **Streaming** on GV-FR Panel's local settings to allow the connection to GV-VMS. Optionally tap **Streaming Quality** to adjust the video resolution.



2. To add GV-FR Panel to GV-Software:
   - For GV-VMS, see *Chapter 2 IP Camera Setup* in *GV-VMS User's Manual* for details.
   - For GV-Edge Recording Manager, select **Add Host** > **Add IP Camera**. For details, see *2.3.2 Manually Adding a Host* in *GV-Edge Recording Manager User's Manual*.

Once the connection is established, the live view of GV-FR Panel will appear on GV-Software.

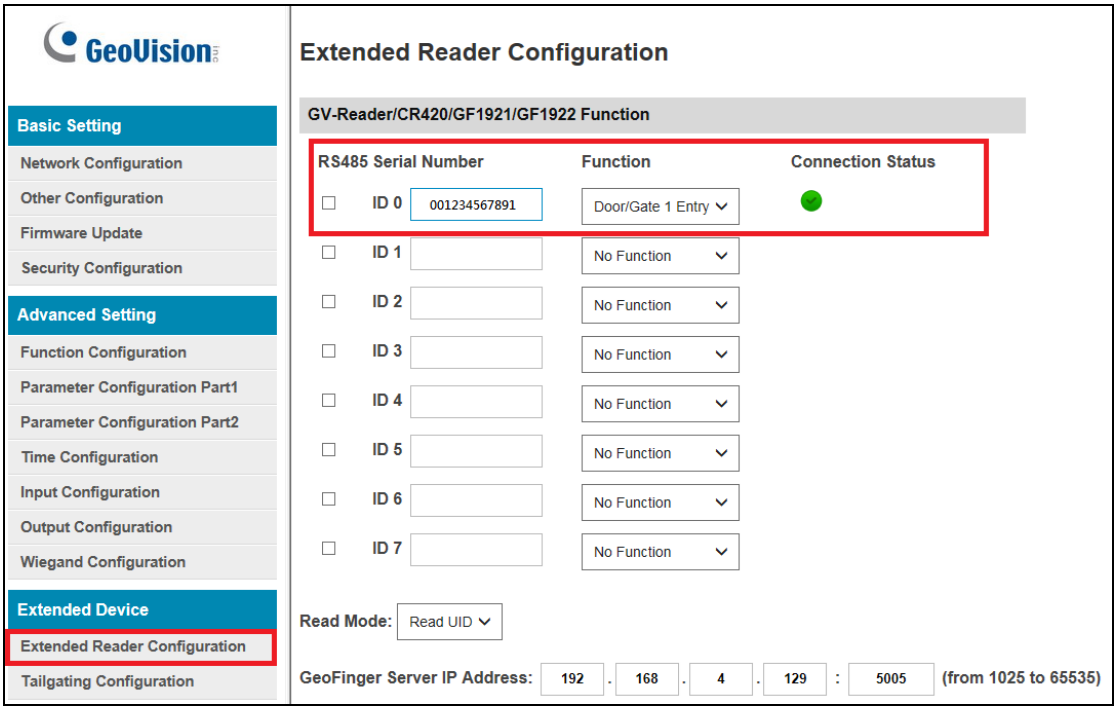
3. To restore the original aspect ratio of GV-FR Panel images:
   - On the view window of GV-VMS, click **Tools** > **Properties** > **Keep Image Ratio**.
   - On the view window of GV-Edge Recording Manager, click **Configure** > **Properties** > **Keep Image Ratio**.

Appendix

Appendix 1: Verifying the Connection between GV-FR Panel and GV-AS Controller

To verify if GV-FR Panel is connected to GV-AS Controller successfully, go to the Web interface of the GV-AS Controller (Extended Device > Extended Reader Configuration), as exemplified below, and check the following settings:

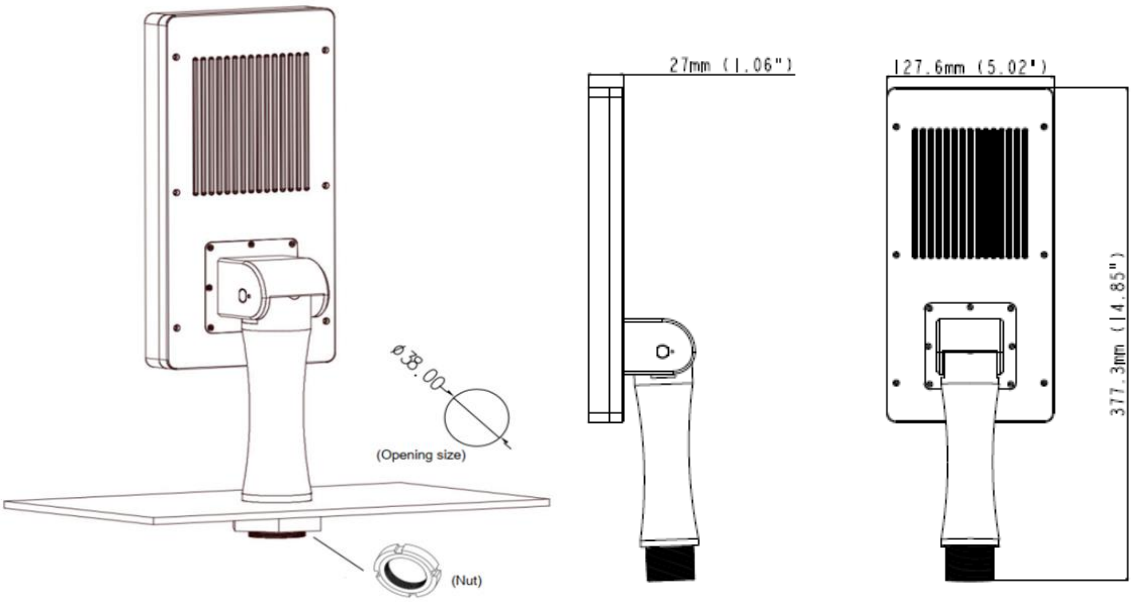
- The Virtual MAC of the GV-FR Panel should be listed under **Serial Number** of the **GV-Reader/CR420/GF1921/GF1922 Function**.
- The door corresponding to the GV-FR Panel should be selected under **Function**.
- The RS-485 checkbox should not be selected.



Appendix 2: Optional Installation for GV-FR Panel V1

GV-Mount800

You can optionally purchase GV-Mount800 to mount the GV-FR Panel on a surface.



GV-Mount800 Packing List

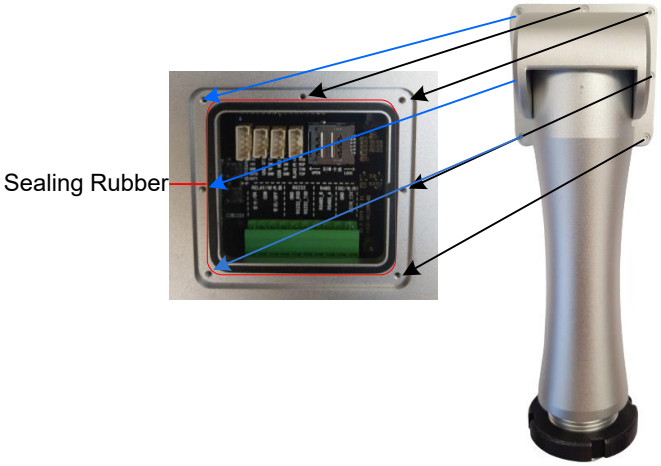
1. GV-Mount800	2. Securing Nut
3. Screw x 7	4. Hex Wrench

1. Drill a 38-mm (1.50-in) diameter hole on the desired surface for installing the GV-Mount800.
2. Detach the securing nut from the GV-Mount800.

3. Place and secure the GV-Mount800 onto the surface by using the securing nut.

4. Once the GV-Mount800 is properly installed, place the large sealing rubber of the GV-FR Panel onto the back of the panel.

5. Attach and secure the GV-FR Panel onto the GV-Mount800 with the 7 screws supplied to complete the installation.

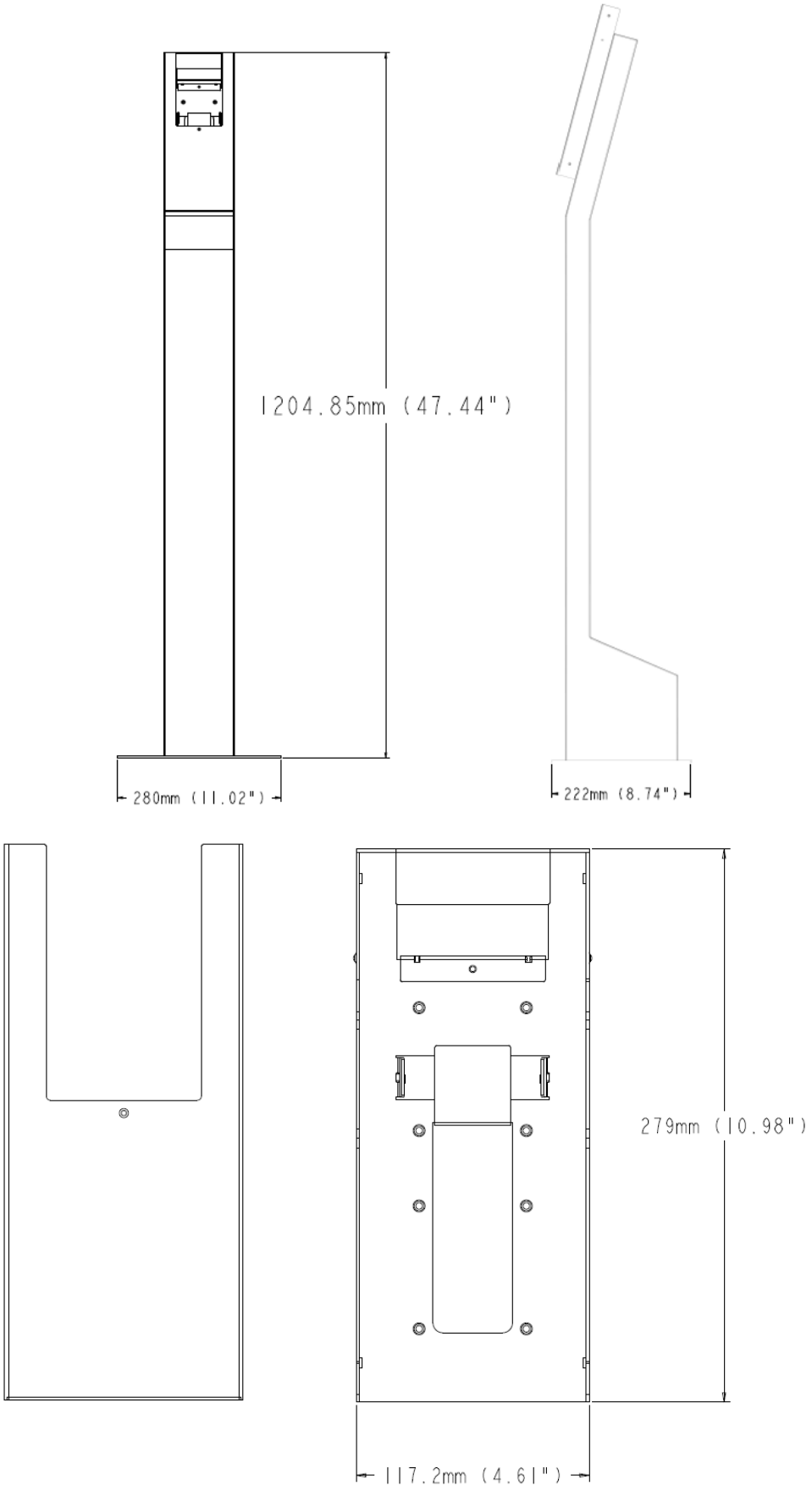


Note: Thread the necessary cables through the GV-Mount800 and connect them to the panel before securing the cover.

6. Optionally use the supplied hex wrench to adjust the tilt angle of the GV-Mount800

GV-Mount801

You can optionally purchase GV-Mount801 to install the GV-FR Panel at other locations using the **Mobile** or **Stationary** installation.


1204.85mm (47.44")
280mm (11.02")
222mm (8.74")
279mm (10.98")
117.2mm (4.61")

GV-Mount801 Packing List

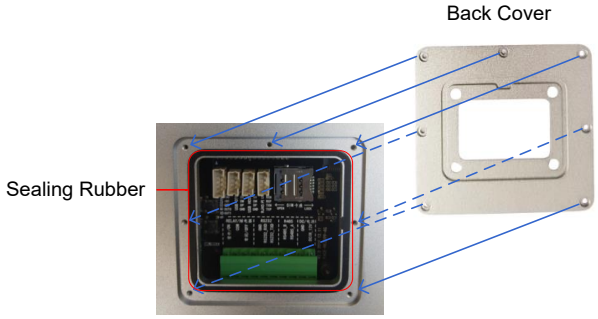
1. GV-Mount801	2. Mount Base 
3. Panel Box Base 	4. Mount Base Cover 
5. Panel Box Cover 	6. Mount Base Cover Screw (M3 x 8 mm / 0.12 in x 0.31 in) x 4 
7. Panel Box Side Screw (M3 x 6 mm / 0.12 in x 0.24 in) x 4 	8. Upper Mount Stand Cover 
9. Panel Box Base Screw (M4 x 6.5 mm / 0.16 in x 0.26 in) x 4 	10. Lower Mount Stand Cover 
11. Nut x 3 	12. Mount Stand Cover Screw (M3 x 8 mm / 0.12 in x 0.31 in) x 12 
13. Plastic Cover	14. Power Adapter Duct 
15. Ground Bolt x 3 (Ground) 	16. Power Adapter Duct Screws (M3 x 8 mm / 0.12 in x 0.31 in) x 4 
17. Large Rubber Plug x 2 	18. Small Rubber Plug x 4 
Note: The Mount Base Cover Screws, Mount Stand Cover Screws, and Power Adapter Duct Screws are identical.	

Mobile Installation

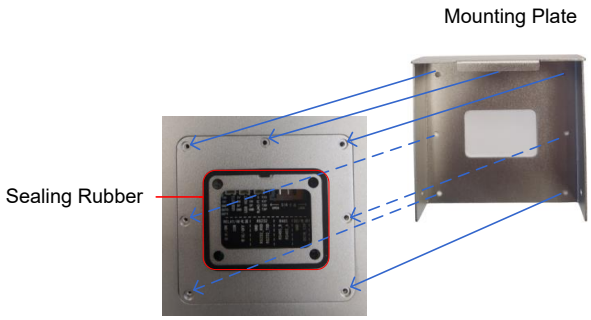
This type of installation allows you to freely install and move your GV-FR Panel from one place to another. Make sure the power source and network are within reach for connection.

Installing the Mounting Plate to GV-FR Panel

1. Begin by threading the GV-FR Panel's cable connectors through the following items in numerical order.
   1-1. Large sealing rubber (included in the Wall Mount Bracket Kit, *1.2 Packing List*)
   1-2. Back cover of the GV-FR Panel
   1-3. Small sealing rubber (included in the Wall Mount 1-Bracket Kit, *1.2 Packing List*)
   1-4. Mounting plate (included in the Wall Mount Bracket Kit, *1.2 Packing List*)
2. Embed the large sealing rubber and the back cover onto the back of the GV-FR Panel.



3. Embed the small sealing rubber onto the back cover, and then attach and secure the mounting plate onto the GV-FR Panel with the back cover screws (included in the Wall Mount Bracket Kit, *1.2 Packing List*).



Mounting the GV-FR Panel

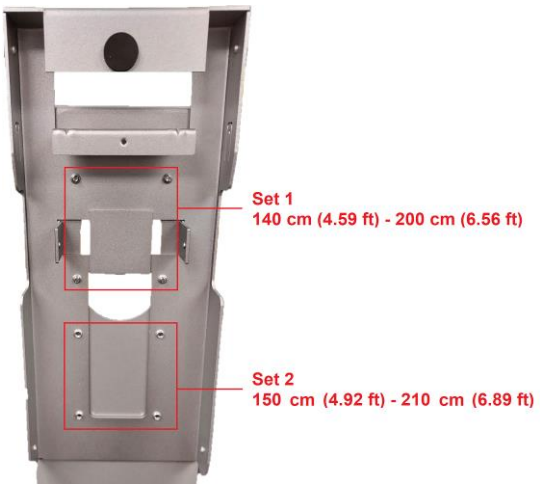
1. Remove both mount stand covers behind the mount stand.

Back of Mount Stand

2. Use a self-prepared hex wrench to secure the mount stand to the mount base with the supplied nuts at the indicated holes.

Mount Base

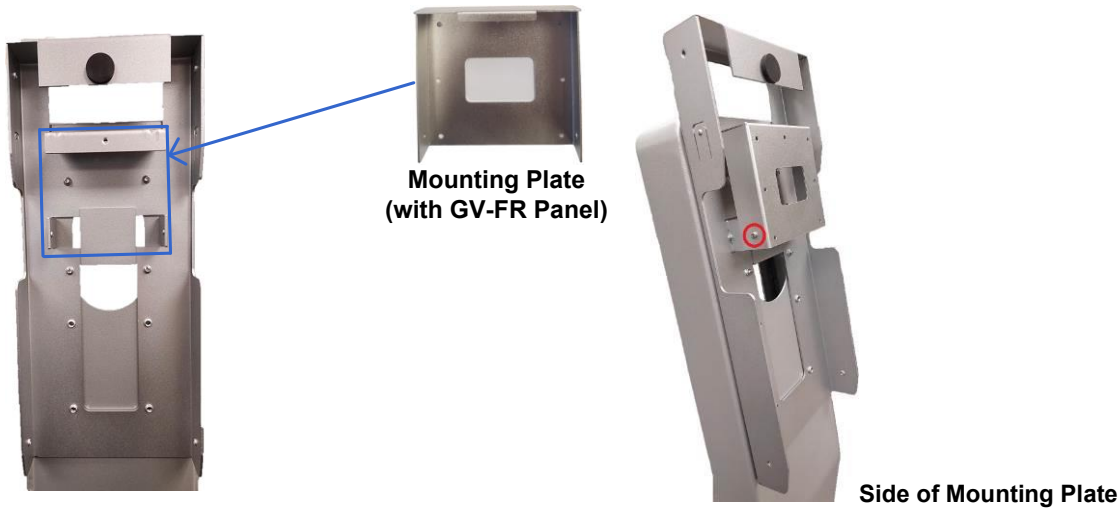
3. Align the desired set of holes on the panel box base (Set 1 or Set 2 as illustrated below) to the four holes on the mount stand, and then insert the supplied panel box base screws (M4 x 6.5 mm / 0.16 in x 0.26 in) **from the upper opening behind the mount stand** to secure them.



Front of Panel Box Base

Back of Panel Box Base

4. To install GV-FR Panel onto GV-Mount801, thread the cables on GV-FR Panel into the panel box base, and then close the upper mount stand cover.
5. Latch the mounting plate (with GV-FR Panel) onto the protruding part of the panel box base, and then tighten a mounting plate side screw (included in the Wall Mount Bracket Kit, *1.2 Packing List*) onto each side of the mounting plate.

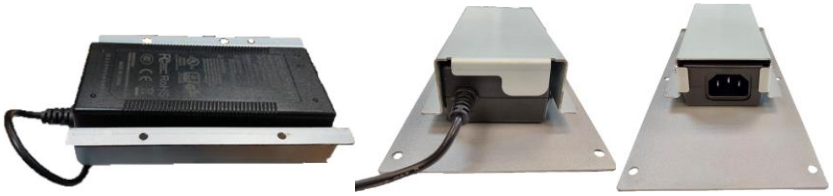


6. Cover the panel box base by sliding the panel box cover from below, and then insert two panel box side screws (M3 x 6 mm / 0.12 in x 0.24 in) on each side of the panel box cover to secure the panel box.

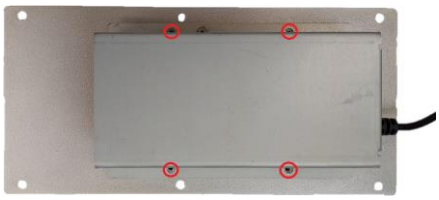
7. Use the lower opening behind the mount stand to connect GV-FR Panel to the necessary power adapter, Ethernet cable or output device. Once done, close the lower mount stand cover.

Note: You can optionally install the power adapter duct on the lower mount stand cover to secure your power adapter. To do so, follow the steps below.

1. Place the power adapter in the power adapter duct and onto the lower mount stand cover as shown below.



2. Secure the power adapter duct using the supplied power adapter duct screws (M3 x 8 mm / 0.12 in x 0.31 in).



8. Thread the connected cables further down the mount stand, through the opening at the mount base, and then close the mount base cover with the mount base cover screws (M3 x 8 mm / 0.12 in x 0.31 in).

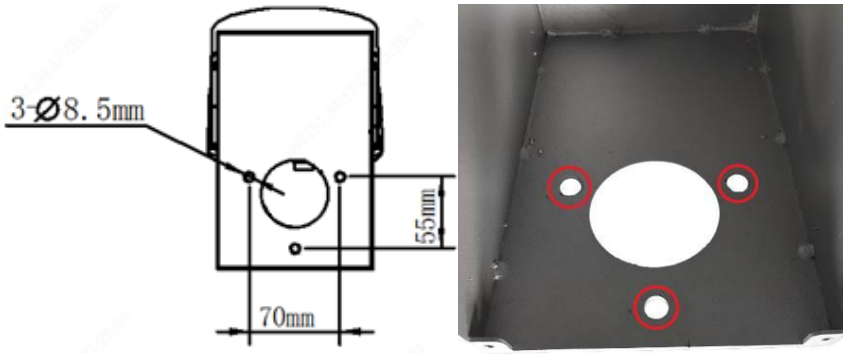
9. Insert the large and small rubber plugs to the side of the mount stand as shown below.

Stationary Installation

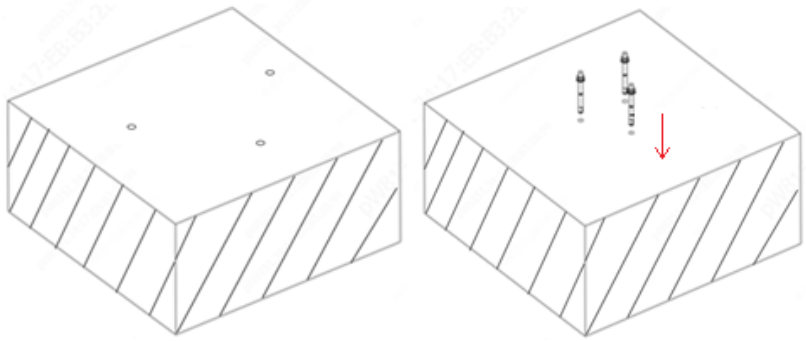
This type of installation will fix your GV-FR Panel at a single location. Note the following precautions before you begin, as the installation requires drilling three permanent holes on a surface.

- Make sure no other pipes or wires are embedded below the desired surface
- Make sure the network and power source are within reach for connection
- Avoid installing on fragile materials, such as ceramic tiles

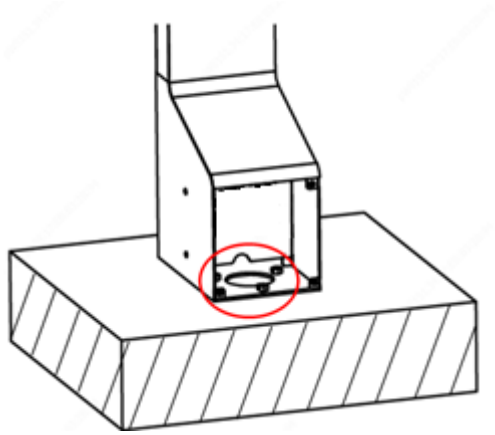
1. Follow Step 1 to 4, *Mobile Installation* to install GV-FR Panel and open the mount stand covers.
2. Place the mount stand on the desired surface (vertically) and use a marker to mark the three indicated holes. Use a self-prepared screw gun to drill each hole with a diameter of 8.5 mm (0.33 in) and a depth of 58 mm (2.28 in).



3. Take apart each ground bolt as shown in the figure below, insert each No. 1 upside down into the drilled holes, and then fit each No. 2 back on No. 1.



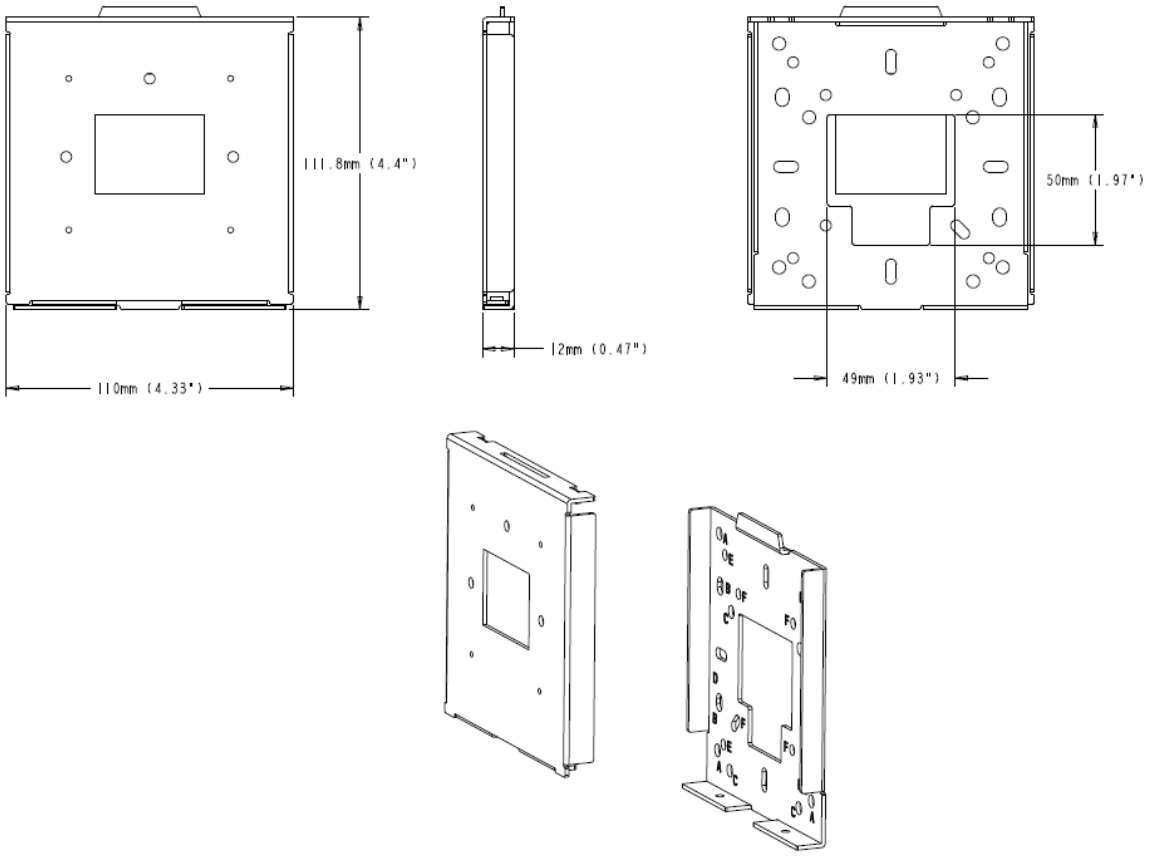
4. Use a self-prepared hex wrench to secure the mount stand to the surface with No. 3, 4 and 5 (refer to Step 3).



5. Follow Step 6 to 12, *Mobile Installation* to complete the GV-Mount801 installation.

GV-Mount920

You can optionally purchase the GV-Mount920 to mount the GV-FR Panel on a surface, power box, or VESA mount.

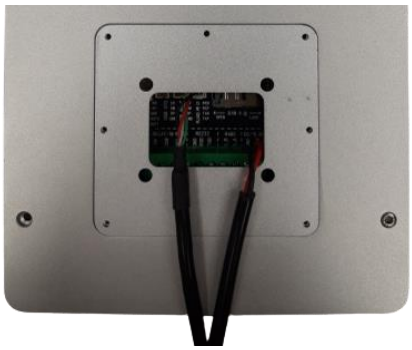


GV-Mount920 Packing List

1. Wall Mount Bracket Top 	2. Wall Mount Bracket Base 
3. Screw Anchor x 4 	4. M3.5xL32 Screw x 4 
5. Torx Wrench x1 	6. M3x4 Screw x 2 
7. M2x6 Screw x 7 	

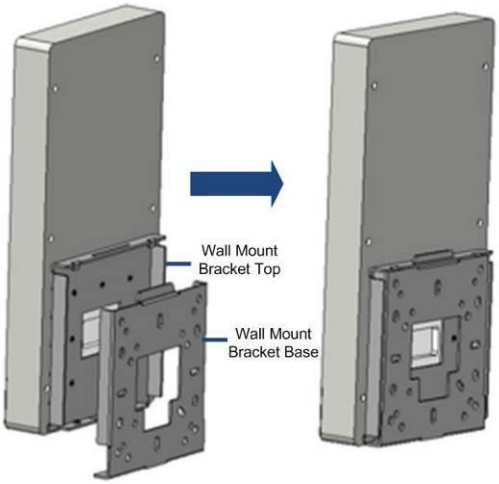
Installing the GV-FR Panel to Surfaces

1. Drill holes on the desired surface for installing the GV-Mount920.
2. Place and secure the Wall Mount Bracket Base onto the desired surface with screws and anchors supplied.
3. Place the back cover with the sealing rubber onto the rear panel of GV-FR Panel.

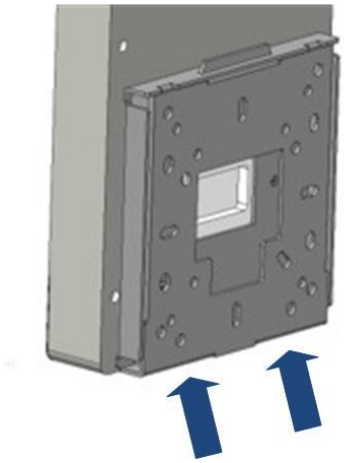


4. Place and secure the Wall Mount Bracket Top onto the rear panel with the 7 M2x6 screws supplied.

5. Tilt the GV-FR Panel and slide it down to integrate the Wall Mount Bracket Top and Base.

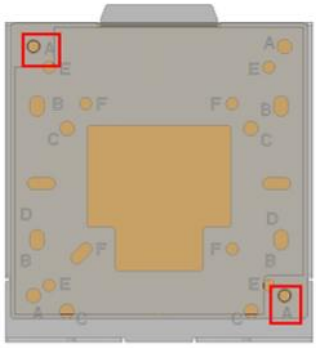
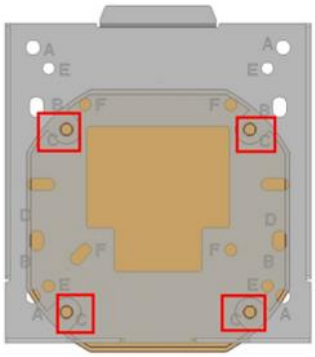
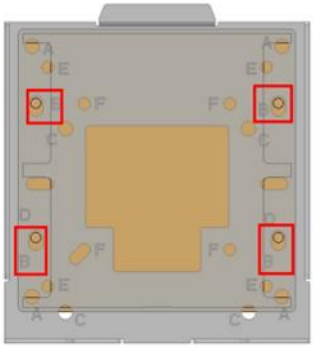
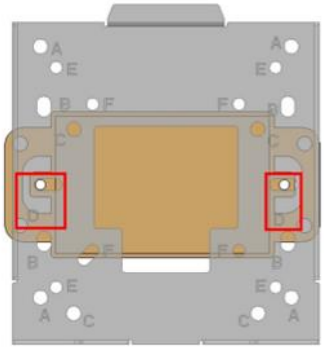


6. Secure the bottom of the Wall Mount Bracket Top and Base with 2 M3x4 screws supplied and complete the installation.



Installing the GV-FR Panel to Different Types of Power Boxes or VESA Mounts

1. The GV-FR Panel can be installed onto 4 types of power boxes with the GV-Mount920. On the Wall Mount Bracket Base, the corresponding holes for each type are marked with A-F:

Type of Power Box	Hole	Type of Power Box	Hole
4'' Square	A	Double Gang	B
			
4'' Octagon	C	Single Gang	D
			

2. To install the GV-FR Panel onto VESA mounts with the GV-Mount920, 2 types of screw holes are applicable:

Type of Screw Hole	
75 x 75 mm (2.95 x 2.95 in) VESA Mount	Hole E
50 x 50 mm (1.97 x 1.97 in) VESA Mount	Hole F

Note: The screws for installing the GV-Mount920 onto power boxes or VESA mounts are not included in the kit.

Appendix 3: Access Method Scenarios

A face paired with card number 123-45678 has been registered in GV-ASManager. The table below outlines the expected behavior of GV-FR Panel V2 and GV-ASManager under different scenarios when the face or the card is presented.

Access Method	Condition	GV-FR Panel V2 Action	GV-ASManager Action
Face	- Connected to GV-ASManager - Face data **not saved** on the panel	Displays “Unknown” with a red light	Receives access log with card number **“000-0000”**
	-Connected to GV-ASManager - Face data **saved** on the panel	Displays the face with a green light	Receives access log with paired card number **“123-45678”**
Card	- Connected to GV-ASManager - Card data **not saved** on the panel	No message displayed	- Receives access log with card number **“123-45678”** - Panel’s Web log shows card number **“000-0000”** and **“Unknown”** group
	- Connected to GV-ASManager - Card data **saved** on the panel	Displays the face with a green light	Receives access log with card number **“123-45678”**
Card or Face	**- Not connected** to GV-ASManager - Face data **not saved**	Displays “Unknown” with a red light	Panel’s Web log shows card number **“000-0000”** and **“Unknown”** group
	- Not connected to GV-ASManager - Face data **saved**	Displays the face with a green light	—

Note:

1. The panel beeps when a card is detected. When a face is recognized, It will not beep.
2. The panel displays a message “Send controller/FWC failed.” if it fails to send face or card data to the controller or GV-ASManager.
3. When connected to GV-ASManager, the operator can manually enable **Access Granted** or **Access Denied**, regardless of whether the presented face or card is registered.
4. The access log with card number “000-0000”“ in GV-ASManager is illustrated as below: